MINNEAPOLIS DOCKET: 1373330-28652 Postal Regulatory Commission Submitted 8/10/2011 9:59:14 AM Filing ID: 74607 Accepted 8/10/2011

Item #	Description	Date Entered into Record
1.	Request/approve al to study for discontinuance	12/10/2011
2.	Notice (if appropriate) to Headquarters of suspension	N/A
3.	Notice (if appropriate) to customers/district personnel of suspension	N/A
4.	Highway map with community highlighted	12/10/2011
5.	Eviction notice (if appropriate)	N/A
6.	Building inspection report and original photos of building deficiencies (if appropriate)	N/A
7.	Post Office and community photos	12/15/2010
8.	PS Form 150, Postmaster Workload Information	1/31/2010
9.	Worksheet for calculating work service credit	12/10/2010
10.	Window transaction record	1/6/2011
11.	Record of incoming mail	1/6/2011
12.	Record of dispatched mail	1/5/2011
13.	Administrative postmaster/OIC comments	1/5/2011
14.	Inspection Service/law enforcement vandalism reports	1/25/2011
15.	Post Office fact sheet	2/16/2011
16.	Community fact sheet	2/10/2011
17.	Alternate service options/cost analysis	1/28/2011
18.	Form 4920, Post Office Fact Sheet	2/11/2011
19.	Recommendation and Service Replacement Type	2/11/2011
20.	Questionnaire instruction letter to postmaster/OIC	2/11/2011
21.	Cover letter, questionnaire, and enclosures	2/11/2011
22.	Returned customer questionnaires and Postal Service response letters	2/11/2011
23.	Analysis of questionnaires	3/2/2011
24.	Community meeting roster	3/2/2011
25.	Community meeting analysis	3/2/2011
26.	Community meeting letter (Need to set before questionnaire if not held before	2/15/2011
27.	Petition and Postal Service response letter (if appropriate)	N/A
28.	Congressional inquiry and Postal Service response letter (if appropriate)	N/A
29.	Proposal checklist	2/11/2011

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30.	District notification to Government Affairs	3/14/2011
31.	Instructions to postmaster/OIC to post proposal	3/14/2011
32.	Invitation to comments exhibit	3/14/2011
33.	Proposal exhibit	3/14/2011
34.	Comment form exhibit	3/4/2011
35.	Instructions for postmaster/OIC to remove proposal	3/14/2011
36.	Round-date stamped proposals and invitations for comment from affected offices	5/19/2011
37.	Notification of taking proposal and comment under internal consideration	N/A
38.	Customer comments and Postal Service response letters	N/A
39.	Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate)	N/A
40.	Analysis of comments	5/19/2011
41.	Revised proposal (if appropriate)	5/19/2011
42.	Updated PS Form 4920 (if appropriate)	2/11/2011
43.	Certification of record	5/19/2011
44.	Log of Post Office discontinuance actions	5/19/2011
45.	Transmittal to Vice President, Delivery and Retail, from district manager, Customer Service and Sales	5/24/2011
46.	Headquarters' acknowledgment of receipt of record	5/27/2011
47.	Final determination transmittal letter from Headquarters	6/8/2011
48.	Instruction letter to postmaster/OIC on posting	7/18/2011
49.	Round-date stamped final determination cover sheets	N/A
50.	Postal Bulletin Post Office Change Announcement	N/A
51.	Vice president, Delivery and Retail, instruction letter	6/8/2011



12/10/2010

RUSSELL GARDNER DISTRICT MANAGER GREENSBORO PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 10th congressional district.

MINNEAPOLIS Post Office Name: Zip+4 Code: 28652-9800 EAS Level: 11 365144 Finance Number: County: Avery Proposed Admin Office: NEWLAND PO ADMIN Miles Away: 5.5 Near Office Name: NEWLAND PO 5.5 Near Miles Away: Number of Customers: 115 Post Office Box: 0 General Delivery: Rural Route (RR): 0 Highway Contract Route (HCR): 0

The above office became vacant when the postmaster was promoted on 09/01/2007.

115

0

0

This office is currently vacant and earns less than 2 hours per day. There is an opportunity to cut costs while still providing a maximum degree of effective and regular postal service to the community.

STEVE HOBBS

Intermediate RR:

Intermediate HCR:

City Delivery:

Total Customers:

Manager, Post Office Operations

Approval to Study for Discontinuance:

RUSSELL GARDNER

DISTRICT MANAGER
GREENSBORO PFC

DATE

cc: Area Manager, Public Affairs and Communication





		NOTICE OF POST O	FFICE EN	MERGEN	CY SUSPENSION		
A. Office							
Name: MINNE	L METRO			District: County:	State: NC GREENSBORO PFO Avery Finance Number		ode: <u>28652</u>
Post Office:	r	Classified Station			Classified Branch	i i	сро П
• There was n	o Emergan	cy Supension for th	is offic	е			
Prepared by:	Dawn Lamb	ert				Date:	02/11/2011
Title:		ORO PFC Post Office Rev	iew Coord	dinator			
Tele No:	(336) 668-1	289				Fax No:	(336) 668-1269





			NO.	TICE TO CUSTOM	ERS/DISTRICT	PERSON	NNEL OF SUSPEN	SION		
A. Office	Ŀ									
Name:	MINNEAP					B: 17.1	State: 1	VC Zi	p Code: 2	8652
Area:	CAPITAL sional Distric		10th			District: County:	GREENSBORO Avery	PFC		
EAS Gra	de:		11			outing.	Finance Nur	mber: 365	144	
Post Offic	ce:	1		Classified Statio	n 🔲		Classified Branch		CPO	
There wa	as no Emerg	ancy	Supensi	on for this office						
Prepare	ed by:		n Lambe	rt RO PFC Post Office	Paviaw Coor	linator		Date:		02/11/2011
Tele No			668-12		Treview Cools	matur		Fax No:		(336) 568-1269

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Post Office™ Locations

PRINT | BACK

Post Office™ Locations in the MINNEAPOLIS, NC area



1 Post Office™ Location -MINNEAPOLIS

2751 US HIGHWAY 19 E

MINNEAPOLIS, NC 28652-9800 (800) ASK-USPS

(800) 275-8777 (828) 733-0818

0.1 mi

Business Hours

Mon-Fri 7:30am-12:00pm 1:00pm-4:30pm

Sat 8:00am-12:00pm

Sun closed Services

PO Boxes Online

Service hours may vary. Please check link for business hours.

2 Post Office™ Location -NEWLAND

124 ELK ST NEWLAND, NC 28657-9311

(800) ASK-USPS

(800) 275-8777 (828) 733-2500

3.5 mi

Business Hours

Mon-Fri 8:30am-4:30pm

Sat

8:30am-12:00pm

Business Hours

7:30am-12:00pm

1:30pm-4:15pm

7:30am-11:00am

Mon-Fri

Sun closed

Sun closed Services

PO Boxes Online

Service hours may vary. Please check link for business hours.

3 Post Office™ Location - ELK PARK

> 153 MAIN ST ELK PARK, NC 28622-

9186

(800) ASK-USPS

(800) 275-8777

(828) 733-5711

4.0 mi

Services

PO Boxes Online

Service hours may vary. Please check link for business hours.

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Eviction Notice

A. Office

Name: MINNEAPOLIS NC 28652

Area: CAPITAL METRO
District: GREENSBORO PFC
Congressional District: 10th

County: AVERY EAS Grade: 11

Finance Number: 36-5144

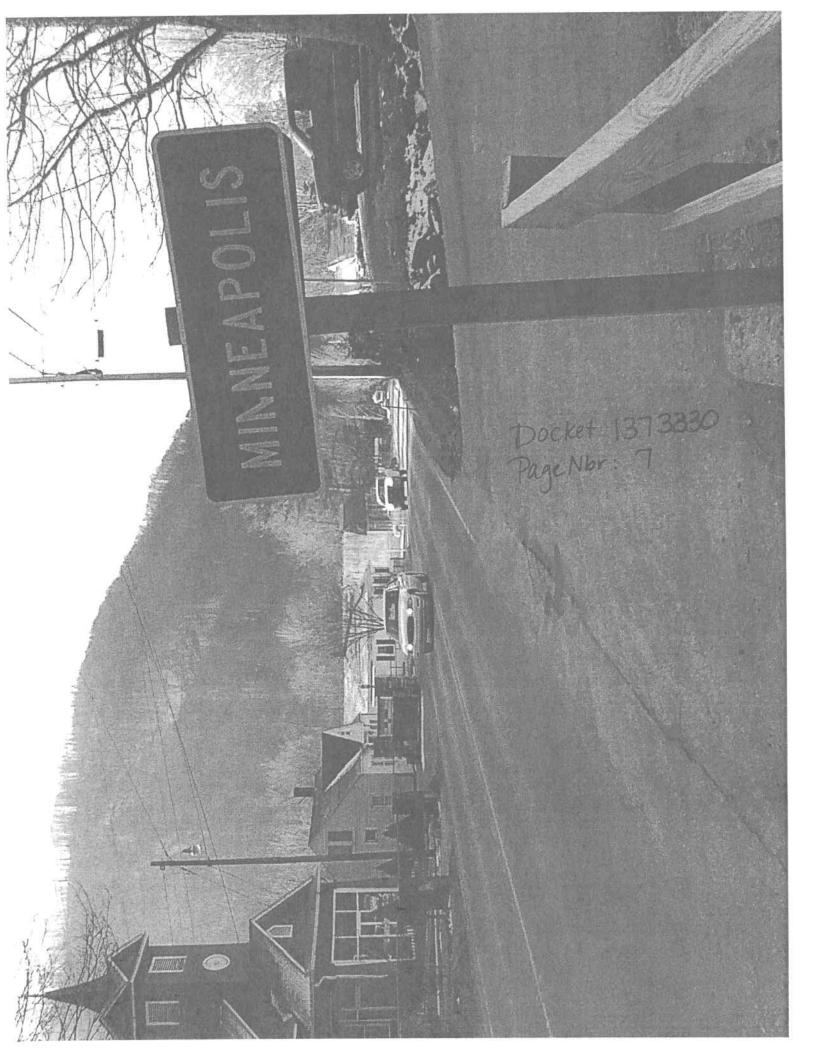
· There was no Eviction Notice for this office.

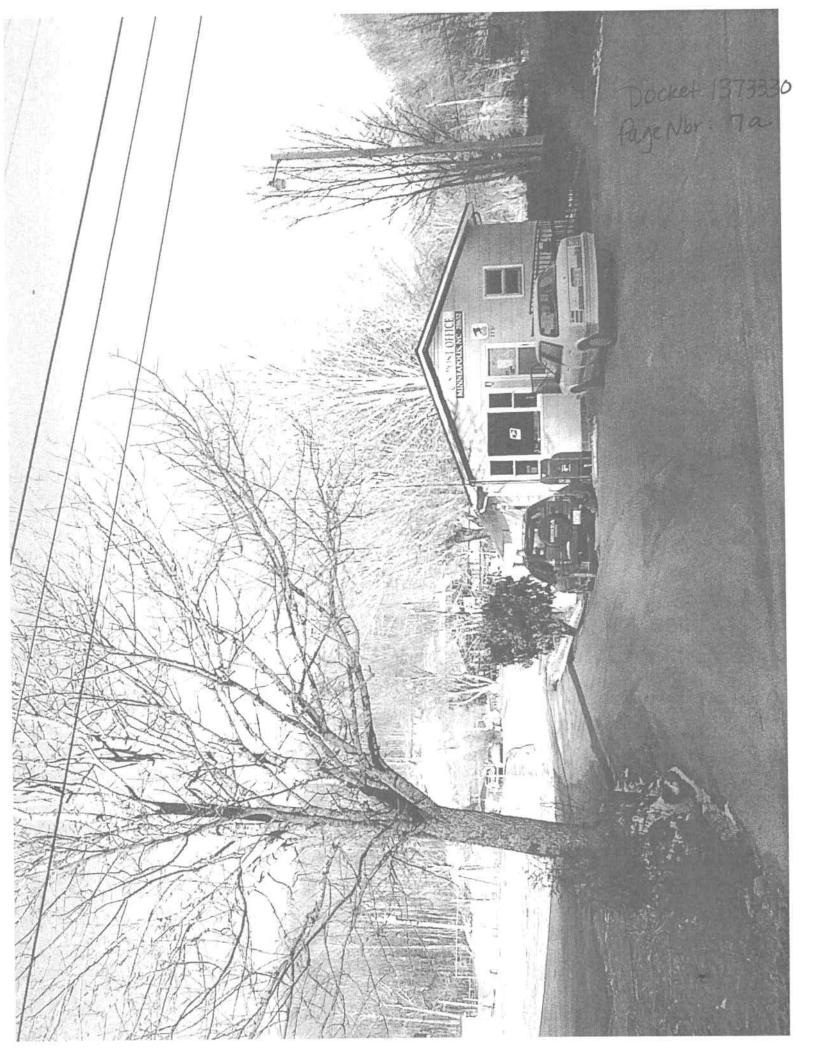
Prepared by: Dawn Lambert

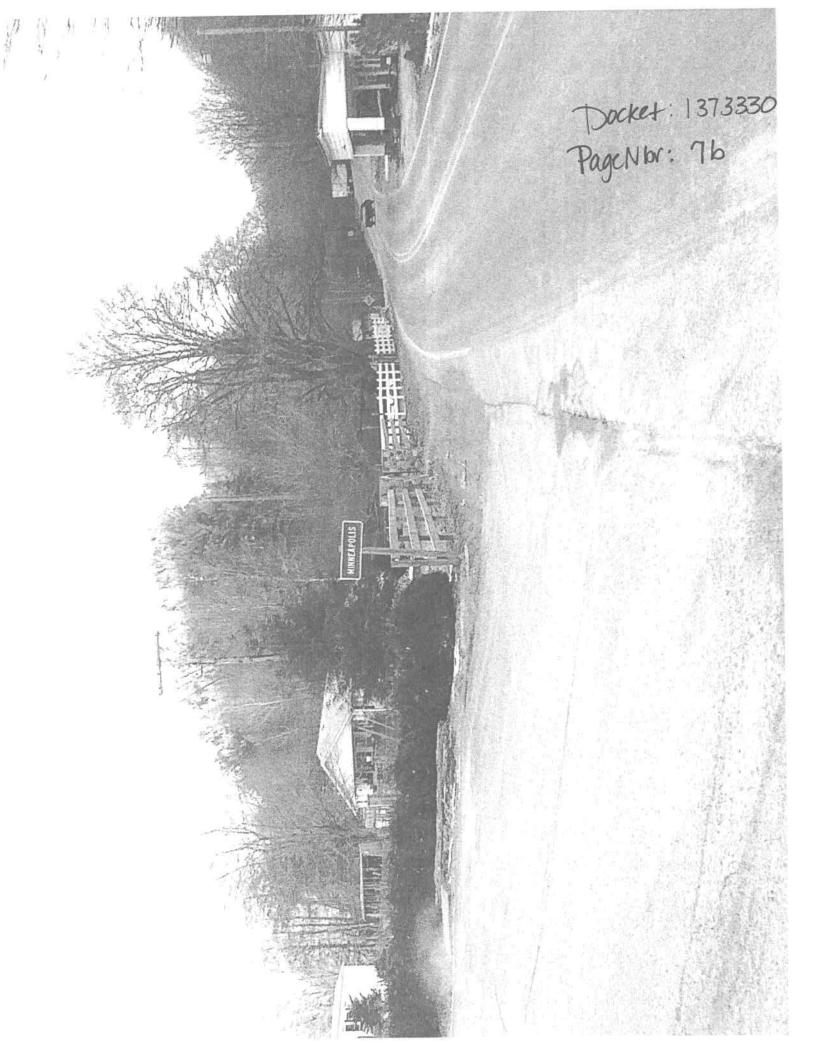
Date: 1/27/2011

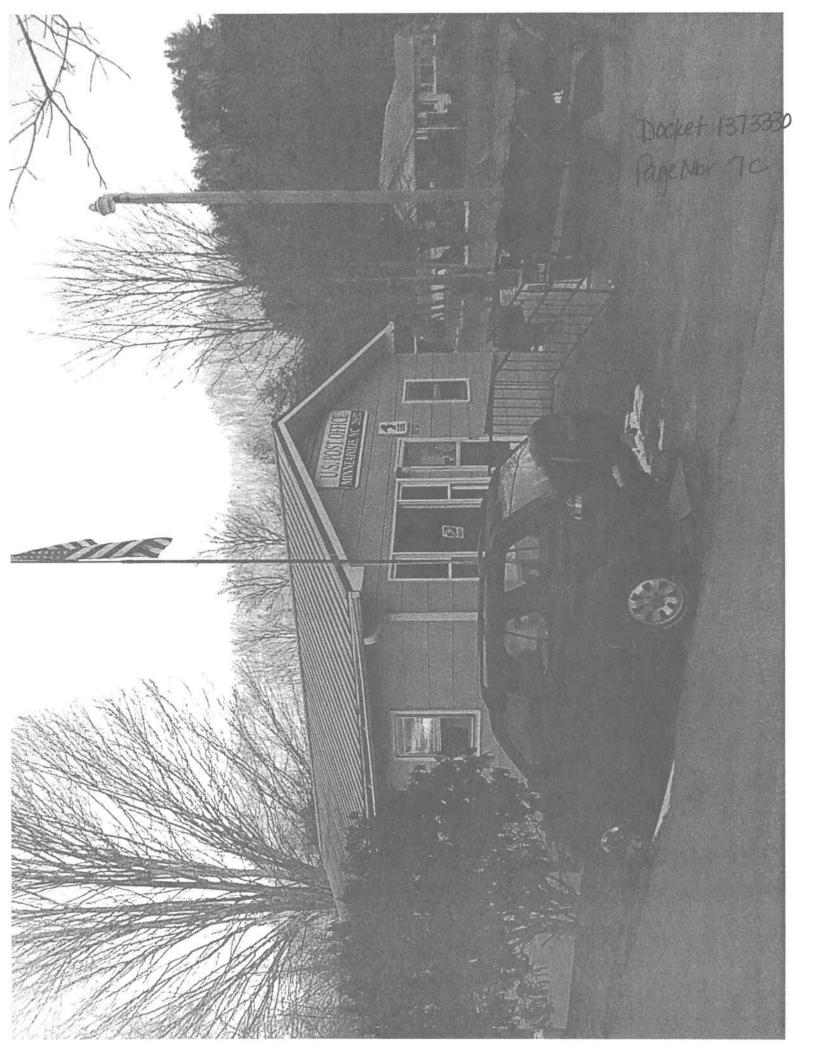
Title: Greensboro PFC Post Office Review Coordinator

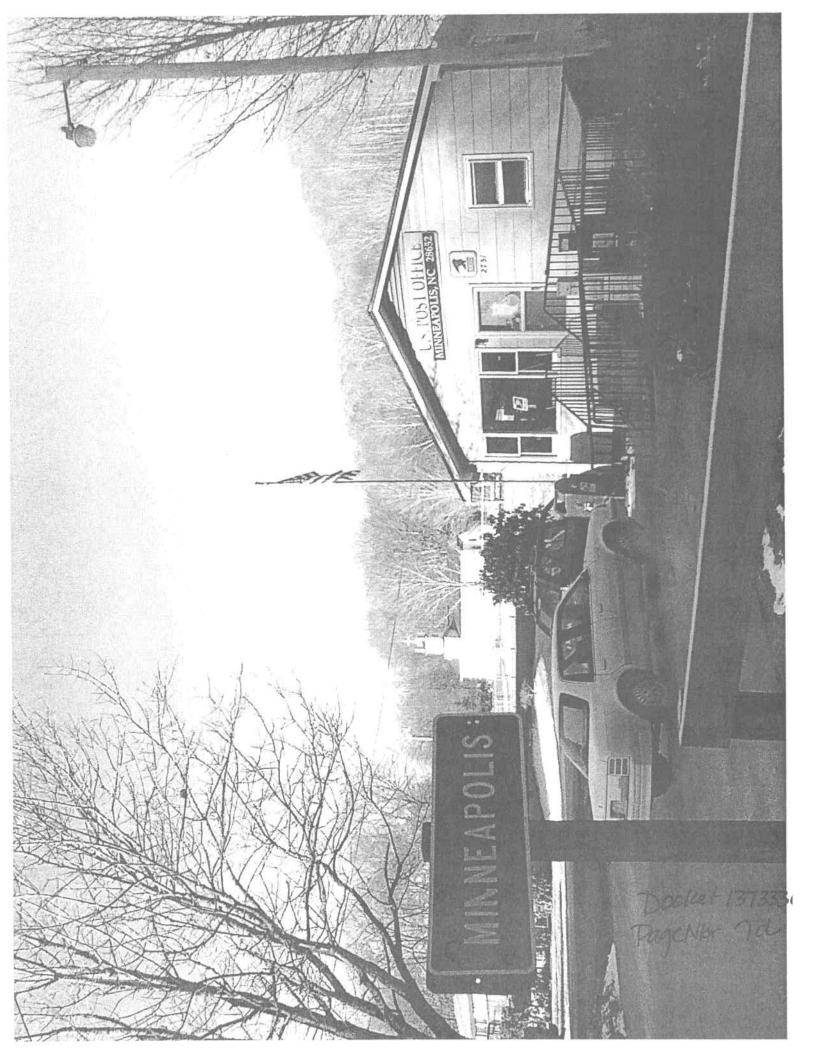
Tele No: <u>336-668-1289</u> Fax No: <u>336-668-1269</u>











	Office, State & Zip Code EAPOLIS, NC 28652	Postmaster's Signature		Date 01/25/2011
	d Office, State & Zip Code ENSBORO PFC, NC 27498		Date 01/31/2011	
Chec	k Box) Vacancy Management Review RFR	erse		
l,	Current Office Level			11
0	Finance Number		(1-6)	365144
	General Delivery Families Served		(7-9)	0
9	Post Office Boxes/Call Boxes Rented		(10-15)	115
- 3	Possible City Deliveries		(16-20)	0
	Administrative Rural Boxes Served		(21-25)	0
9	Intermediate Rural Boxes Served		(26-30)	0
3.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices		(31-35)	0
ĺ.	Administrative Highway Contract/Star Route Boxes Served		(36-39)	0
0.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0	
1.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxe	(44-47)	0	
2.	Number of Carrier Stations/Branches		(48-49)	0
3.	Number of Finance Stations/Branches		(50-51)	0
4.	Number of Contract Stations/Branches & Community Post Offices		(52-53)	0
5a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no)		(54)	N N
5b.	(If you answer "yes" of this question, complete 'Seasonal Workload' section on re- Duration of Experience A Seasonal Workload? (minimum or 8 weeks)	verse.)	(55-56)	0
6.	Does Office Perform Outgoing Distribution for Other Offices?		(57)	N
7.	A 2000 MILES NO 14 WAYNON DYS 5.50 MILES INSIDE MILES		(58)	N N
В.	Does Office Perform Incoming Distribution for Other Offices?		(59)	
9.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(60)	N	
20.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for		(61)	N
21.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Yo	(62)	N	
22.	Do You Have Responsibility for Vehicle Maintenance Facilities?		(63)	N
23.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?		(64)	N
24.	Is Postmaster Lessor for Government Owned Building?		201102	N
25.	Does Office Have MPLSM/SPLSM?		(65)	N
	Does Office Distribute Food Stamps? rm 150, January 1983		(65)	N

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	115	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	D
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

Instructions

- Enter current evaluated office level.
- 2. Enter the 6 digit post office finance number.
- 3. Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do
 not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible day deliveries. The total reported should equal the total possible deliveries shown on Form 1821, Camer Route Report for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- 7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Coce for another office.
- 9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code GNLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- 10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- 12. Enter the number of classified stations and/or branches that have carrier delivery service.

- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees
- Enter the total number of contract stations, rural stations and community post offices.
 - (a) A contract station is a detached finance unit manned by non-postal employees.
 - (b) A rural station is a post office box delivery unit serviced by a rural carrier.
 - (c) A community post office is a contract unit which provides service in a small community.
- 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should error the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- 16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices analor area distribution centers and demonstrate a outling, facing and cancelling oceration?
- 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- 12. Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- 21. Do you have a vehicle maintenance facility under your jurisdiction?
- 22. Do you have an air transfer office under your jurisd ction?
- 23. Do you occupy a government-owned building and lease a portion of the building to someone else?
- 24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- 25. Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

	Worksheet for cal	culating Workl	oad Service Cred	lit (WSC) for	Post Offices		
Office Name:	MINNEAPOLIS						
Office Zip+4:	28652 -9800	District: GF	REENSBORO PFO	C			
		Ac	tivity WSCs				
General Delive	ry Families Served (Item 3	, PS Form 150)		*(*)*(*)	0 X 1.0	=	0
	kes/Call Boxes Rented (Ite			-	115 X 1.0	=	115
	eliveries (Item 5, PS Form				0 X 1.33	=	0
	Rural Boxes Served (Item				0 X 1.0	=	0
	ural Boxes Served (Item 7			_	0 X 0.7	=	0
	Responsibility for Intermed						
	orm 150)				0 400		0
			ar .	-	0 X 0.3	=	0
	Highway Contract/Star Ro						
	0.111 1007	ad tibad tratificad			0 X 1.0	=	0
Intermediate H	ighway Contract/Star Rout	e Boxes Served	1				
(Item 10, PS	Form 150)				0 X 0.7	=	0
Administrative	Responsibility for Intermed	liate Highway C	ontract/Star Route				-
	er Offices (Item 11, PS For				0 X 0.3	= 1	0
		Total Activity WS	SCs	K. W. W. Y. W.			115
		Re	venue WSCs				
First	2	5 revenue units	: 1.00 X_	25 units	=	25.00	
Next	t 27	5 revenue units	: 0.50 X	30 units	=	15.00	
Nex	t 70	00 revenue units	: 0.25 X	0 units	=	7.50	
Nex	t 500	00 revenue units	: 0.10 X	0 units	=	0.00	
	Balance	of revenue units	: 0.01 X	0 units	=	0.00	
	Total revenue	WSCs:	_			40.30	
Activity WSCs	115 + Revenue \	VSCs = 40	0.30 Base WS0	Os 155.3	30 = EAS Gra	ide 11	L
	uation: EAS grade	11					
i ievious evan	_					1980 8	10700
	of change in service hours	-				(if appropria	te)
(when a vacar	ncy exists, hours must refle	ect the appropria	ate EAS grade)				
Worksheet co	mpleted by:			8			
DAWN LAMB	ERT		DAWN.W.	LAMBERT@	USPS.GOV		
Printed Name			Signature				
GREENSBOR	RO PFC District Review Co	ordinator	12/10/201	0			
Title			Date				
. Me			72.707E				

Window Transaction Survey

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Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Record; PS Form 2007-B, Window Transaction Survey. Use hash marks (IIII) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days DAWN LAMBERT Completed By: Window Transaction Survey 28652 - 9800 12/31/2010 through ZIP+4: MINNEAPOLIS 12/18/2010 Survey Period: PO Name:

in the survey period.

Dav/Date	Postage Sales	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.787)
Sat - 12/18	10	1	-	0	0	0	0	3
Sun - 12/19	0	0	0	0	0	0	0	0
Mon - 12/20	80	o	-	0	r	0	0	8
Tue - 12/21	4	67	-	0	ı	0	0	2
Wed - 12/22	15	-	-	0	-	0	0	4
Thu - 12/23	9	-	·-	0	1	0	0	10
Fri - 12/24	2	2	+	0	0	0	0	9
Sat - 12/25	0	0	0	0	0	0	0	0
Sun - 12/26	0	0	0	0	0	0	0	0
Mon - 12/27	80	8	+	0	0	0	0	7
Fue - 12/28	10	8	-	0	0	0	0	2
Wed - 12/29	-	2		0	0	0	0	8
Thu - 12/30	2	-	t	0	0	0	0	4
Fri - 12/31	12	2	+	0	0	0	0	11
TOTALS	78	33	Ξ	0	4	0	0	65
ime Factor	777. X	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	5.5	3.2	2.0	0.0	1.0	0.0	0.0	7.0
Tanker I	Associate Number Daily Transactions		17	17.4	Average Daily Re	Average Daily Retail Workload in Minutes:	utes:	18.7

Survey of Incoming Mail

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Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

MINNEAPOLIS 28652 - 9800

Dates Recorded

12/18/2010 through 12/31/2010

Date	Le	tters	F	lats	Par	rcels	Otl	ner
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 12/18	244	50	4	6	4	1	0	0
Sun - 12/19	0	0	0	0	0	0	0	0
Mon - 12/20	244	50	10	20	2	3	0	0
Tue - 12/21	244	75	10	15	4	5	0	0
Wed - 12/22	244	75	15	11	5	4	0	0
Thu - 12/23	244	75	3	104	6	10	0	0
Fri - 12/24	244	50	45	5	7	3	0	0
Sat - 12/25	0	0	0	0	0	0	0	0
Sun - 12/26	0	0	0	0	0	0	0	0
Mon - 12/27	244	100	15	100	7	4	0	0
Tue - 12/28	244	50	6	104	3	1	0	0
Wed - 12/29	244	68	7	103	2	3	0	0
Thu - 12/30	244	70	9	65	2	1	0	0
Fri - 12/31	244	50	15	100	3	1	0	0
TOTALS	2,684	713	139	633	45	36	0	0
Daily Average	244.0	64.8	12.6	57.5	4.1	3.3	0.0	0.0

Signature of Person Making Count:

Printed Name:

Date:

01/06/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	2227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

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Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

MINNEAPOLIS 28652 - 9800

Dates Recorded

12/18/2010 through 12/31/2010

Date	Le	tters	F	lats	Par	rcels	Oti	ner
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 12/18	23	10	0	0	1	1	0	0
Sun - 12/19	0	0	0	0	0	0	0	0
Mon - 12/20	140	14	0	0	9	4	0	0
Tue - 12/21	105	20	0	0	1	4	0	0
Wed - 12/22	112	5	0	0	0	2	0	0
Thu - 12/23	102	10	0	0	0	0	0	0
Fri - 12/24	0	0	0	0	0	0	0	0
Sat - 12/25	0	0	0	0	0	0	0	0
Sun - 12/26	0	0	0	0	0	0	0	0
Mon - 12/27	40	5	1	1	1	0	0	0
Tue - 12/28	0	0	0	0	0	0	0	0
Wed - 12/29	29	4	0	0	6	0	0	0
Thu - 12/30	42	4	0	0	2	0	0	0
Fri - 12/31	45	5	0	0	1	0	0	0
TOTALS	638	77	1	1	45	11	0	0
Daily Average	70.9	8.6	0.1	0.1	5.0	1.2	0.0	0.0

Signature of Person Making Count:

DAWN LAMBERT

Printed Name:

DAWN.W.LAMBERT@USPS.GOV

Date:

01/05/11



01/05/2011

OIC/POSTMASTER

SUBJECT: MINNEAPOLIS Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the MINNEAPOLIS Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the MINNEAPOLIS Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to DAWN LAMBERT by 01/19/2011. This information will be entered into the official record for public viewing.

Post Office Box	115
General Delivery	0
Rural Route (RR)	0
Highway Contract Route (HCR)	0
Intermediate RR	0
Intermediate HCR	0
City Delivery	0
Total Customers	115

If you have any comments on alternate means of providing services to the MINNEAPOLIS customers, please provide them below:

DAWN LAMBERT Post Office Review Coordinator

Comments:

cc: Official Record



01/25/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the MINNEAPOLIS Post Office, 28652 - 9800, located in Avery County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

DAWN LAMBERT
Post Office Review Coordinator
GREENSBORO PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

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	Post (Office Survey Sheet		
Post Office Name	MINNEAPOLIS	ZIP+4	28652-9800	
Congressional Distri	ct 10th	Date	02/11/2011	
List specific informati where restrooms are a none.	on about the facility, such as str vailable), security, and other de	ructural defects, safety hazards, lack of rur ficiencies or factors to consider.	nning water or restrooms (if so,	
Is the facility access	sible to persons with disabilities	s? Yes No)	
Lease terms? 30-da	y cancellation clause? lease	expires 4/30/15, 30 day termination claus	e	
Are suitable alterna	te quarters available for an inde	ependent Post Office? If so, where?		
no.				
List potential CPO none.	sites.			
Postmaster position i	s presently vacant. OIC is PMR	eted and what accommodations will be ma R at Elk Park, she would resume her duties		
resign or be reassigned to another office. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collectio box be retained? Will a locked pouch be utilized?				
		portation would be discontinued at this of etained and locked pouch will not be utilize		
How Post Office bo	ixes are installed?	142		
How Post Office bo	exes are used?	115		
What are the windo	w service hours?	07:30 - 12:00, 13:00 - 16:30 M		
		08:00 - 12:00 S		
What are the lobby	hours?	7:30am -4:30pm N		
		8:00am -12:00pm S		
Have there been rec	ent cases of mail theft or vanda	alism reported to the postmaster/OIC? Exp	lain.	
no.				

Post Office Survey Sheet (continued)

Docket: 365144 Page Nbr: 15a

10.	What There	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? There are a few tables in the building that belong to the owner. The office chair, refrigerator, microwave belong to the OIC.							
11.		List potential CBU/parcel lockers sites and distances from present Post Office site. Candlestick retreat could be a possibility.							
12.	handica Any sp	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated? Any special needs customers will receive accommodations from the employees at the Newland Post Office or from the rural carrier.							
13.	Rural	delivery/HCR delivery.							
	a,	What is current evaluation?	-						
	b.	Will this change result in the route being overburned?	Yes 🖊 No						
		If so, what accommodations will be made to adjust the route?							
	C.	How many boxes and miles will be added to the route?	0, box 0 Miles						
	d.	What would be the additional annual expense if the route is increased?	0						
	c.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0						
	f.	At what time of the day does the carrier begin delivery to the community?							
		Will this delivery time be affected if the office is discontinued? (Y or N)	Yes 🗹 No						
		If so, how?	0						
	Are th	e Post Office box fees at the facility that will provide alternative service different from th	ose at the office to be						
14.	discontinued? If so, how? Yes V No								
		ixes are available at the Newland Post Office. Customers would also have the option of st in Newland.	reet delivery from the rural route						

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	Post Office Name	MINNEAPOLIS	ZIP+4	28652-9800		
	Congressional District	10th	Date	02/10/2011		
1.	Incorporated?		☐ Yes 📝 No			
	Local government provi	ded by:	Avery County			
	Police protection provid	ed by:	Avery County Sheriff			
	Fire protection provided	by:	Frank Volunteer Fire D	ept		
	School location:		Minneapolis Elementar	y school		
2.	minimal, according to w	n is expected? (Please document you www.city-data.com/township/Minne	apolis-Avery-nc			
3.	What residential, commercial, or business growth is expected? (Please document your source) minimal, according to www.city-data.com/township/minneapolis-avery-nc					
4.	Are there any special co Is the Post Office facilit	special historical events related to to immunity events to consider? y a state or national historic landma d estate office when verification is a	ark (see ASM 515.23)?			
5.	What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)? commuters, law enforcement, accommodation and food services, health care, retirees					
6.	school bus stop, communi Do employees of the offic What provisions can be m	e offer assistance to senior citizens ade for these services if the Post O	overnment form distribution center. and handicapped)? ffice is discontinued?			
	Provisions made for senior citizens and handicapped will be made by the employees at the Newland Post Office or, if the custom chooses to receive mail at their residence, by the rural mail carrier.					

Highway Contract Route Cost Analysis Form

Docket: 1373330 Page Nbr: 17

				hway Contract Route Cost for Alternative Se	ervice	
Office I		MINNEAPOLIS	District:	GREENSBORO PFC		
Office 2	(ip+4)	28652 -9800	_ DISTRICT.	GREENSBURO FFC		
1.		number of additional be added to the route		0	x 3.64 hours per year	0.00
2.		number of additional se added to the route		0.00	x 10.40 hours per year	0.00
					Total time added to the route	0.00
3.		HCR hourly rate Area Manager, Purchasi	ng/Contracti	ng		0.00
Total additional compensation (HCR hourly rate x total time added to the route)						

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POST C	U.S. Postal Ser OFFICE CLOSING OR CONS Fact Shee	SOLIDATION PROPOSAL	9	1. Date Prepared 02/11/2011
2. Post Office Name MINNEAPOLIS		 State and ZIP + 4 Code NC, 28652-9800 		
	Area, Customer Service REENSBORO PFC	6, County Avery	7. Congres	sional District
8. Reason for Proposal to Discontinue This office is currently vacant and earns less than 2 hours per day. There is an opportunit to cut costs while still providing a maximum degree of effective and regular postal service to the community.	у	(Reason and Date) 1	0. Proposed Permani	ent Alternate Service
11. Staffin	ng		12. Hours of Service	
a. PM PM Vacancy Occupied 09/01/2007	Reason & Date: was promoted	a, Time M-F 07:30 - 12:00, 13:00 - 16:30	Sat 08:00 - 12:00	Total Window Hours Per Week
b. OIC Career c. Current PM POSITION Level (150)EAS-11 d. No of Clerks- 0 No of Career- 0 e. No of Others- 1 No of Career- 0	Non-Career Downgraded from EAS-11 No of Non-Career- 0 No of Non-Career- 1	a, Lobby Time M-F 7:30am -4:30pm	Sat 8:00am -12:00pm	43.50
13. Number of Custo	mers Served	14	. Daily Volume (Piece:	5)
a. General Delivery	0	Types of Mail	Received	Dispatched
b. P.O. Box	115	a. First-Class	22	. 5
c. City Delivery	0	b. Newspaper	5	0
d. Rural Delivery	0	c. Parcel	1	0
e. Highway Contract Route Box	. 0	d. Other	0	0
f. Total	115	e. Total	28	5
g. No. Receiving Duplicate Service	25	f. No. of Postage Meters		0
h. Average No. Daily Transactions	17.40	g. No. of Permits	1	0

a. FY 2008 2009 2010

Finances		Receipts \$ 20,802 \$ 21,243 \$ 17,954		ola)	c. PM Fringe Benefit (33.5% of b.) \$11,111
	16a. Quar	ters			
Postal Owned Leased (# Leased Expire)	ration Date) 04/3	0/2015		Annual Lea	ase \$ 4800
30-day cancellation clause? Yes No	Evicte	d? Yes	No (if Yes, must	vacate by)	
Located in: Business Home Other	Suitab	de alternate quarters	available?	Yes 🗾	No
16b. Explain:					
17. Schools, Churches and Organization in Service Area:	No: 0	19. Administrative/Er	nanating Office (P	roposed):	
Minneapolis Methodist Church Minneapolis Baptist Church Minnea Christian Church Candlestick Retreat	N V	ame NEWLAND Window Service Hour obby Hours: O Boxes Available:			Miles Away 5.5 SAT 08:30 12:00 SAT 24 hours
18. Businesses in Service Area:	No; 0	20, Nearest Post Offi	ice (if different from	above);	
Michael's Wholesale Florist Appalachian House	V	Isme NEWLAND Vindow Service Hour obby Hours:			Miles Away 4.0 SAT 08:30 12:00 SAT 24 hours
	P	O Boxes Available:	359	_	
	21. Prepare	ed by			
Printed Name and Title DAWN LAMBERT	D	gnature AWN LAMBERT			Telephone No. AC () (336) 668-1289
PO Discontinuance Coordinator Name Telephone N DAWN LAMBERT (336) 668-12		cation REENSBORO, NC			

Lambert, Dawn W - McLeansville, NC

Docket: 1373330

From: Hobbs, Steve R - Hickory, NC

Sent: Friday, February 11, 2011 12:27 PM

To: Lambert, Dawn W - McLeansville, NC

Subject: MPOO Continue Review for MINNEAPOLIS

steve hobbs has determined to continue to move foward with the discontinuance for MINNEAPOLIS. They have chosen to Close the office and Establish service by Rural Route Service. You should be prepared to conduct the next steps in the process.



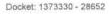
02/11/11

OIC/POSTMASTER

SUBJECT: MINNEAPOLIS Post Office

Enclosed are questionnaires addressed to customers of the MINNEAPOLIS Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 02/27/11 for further review.

Dawn Lambert Post Office Review Coordinator Enclosures



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02/11/2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The postmaster at the MINNEAPOLIS Post Office was promoted on 09/01/2007. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 17.40 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at MINNEAPOLIS may not be warranted.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by Rural Route Service emanating from the NEWLAND PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the NEWLAND PO, located 4.0 miles away. Hours of service at this office are 08:30 16:30, Monday through Friday, and 08:30 12:00 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to Rural Route Service. Please return the enclosed questionnaire by 02/18/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the the Minneapolis Post Office on 02/18/2011 from 12:30 to 13:30 to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Dawn Lambert at (336) 668-1289.

Thank you for your assistance.

Sincerely,

STEVE HOBBS Manager, Post Office Operations PO Box 27499 Greensboro, NC, 27498-9900

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations, Carrier delivery information CBU information sheet (when appropriate), Summary of Post Office change regulations

Docket 1373330-28652 PageNbr: 21 a

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters				
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				
	f.	Buying money orders				
	g,	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				
	Oth	ner Postal Services				
	a.	Entering permit mailings	YES	☐ NO		
	a.	Resetting/using postage meter	YES	☐ NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	☐ NO		
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	☐ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for	personal n	eeds?
۷.	Do	you pass another tost office during business hours write traveling to or north th	YES	☐ NO		
		If yes, please explain:				

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3.	previously	v received Post Office	er delivery, there will be no change to box service or general delivery sens s to your previous service?	o your delivery service — procee vice, complete this section. How o	d to question 4. If you to you think carrier
		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
4.	For wh		o you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
		Shopping			
		Personal needs			
		Banking			
		Employement			
		Social needs			
5.	50	Yes No	ousinesses in the community? o use them if the Post Office is disco	ontinued?	
Nam	ne:				
Add	ress:				
Tele	phone:				
Date	e:				

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

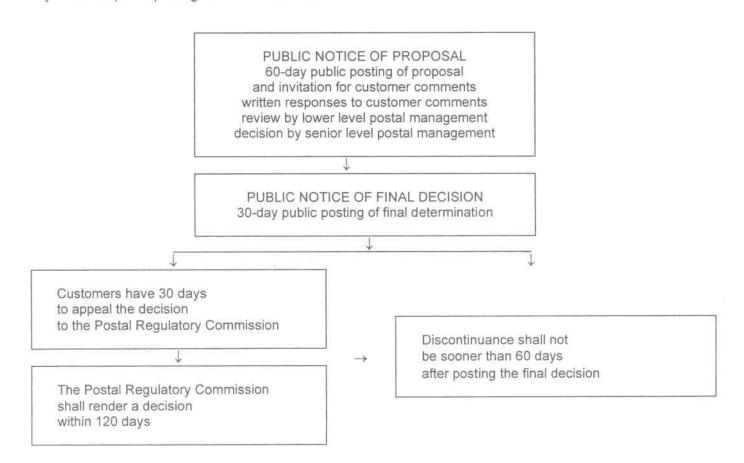


SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.



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Postal Service Customer Questionaire Analysis

Questionnaires were distributed to all delivery customers of the MINNEAPOLIS Post Office on 02/11/2011. Additionally, during the survey period, questionnaires were available at the MINNEAPOLIS Post Office to walk-in retail customers.

1. Number of Questionaires

Total questionnaires distributed	125
Favorable to proposal	0
Unfavorable to proposal	38
Expressing no opinon	25
Total questionnaires received	63

Postal Concerns

The following postal concerns were expressed

. Concern (No Opinion):

Customers expressed concern for loss of community identity

Response

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Concern (No Opinion):

Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences.

Concern (No Opinion):

Customers felt inclement weather and poor road conditions might impede delivery

Response:

You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

. Concern (No Opinion):

Customers were concerned about mail security

Response:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Nonpostal Concerns

The following nonpostal concerns were expressed

Dockect: 1373330 Page Nbr: 24

Community Meeting Roster

Steve Hobbs, Post Office Op Gary Eubanks, Manager Cus	erations Manager	÷	Date: 02/18/201 Time 12:3
T			W 1 MET 100 METADO
Total Number of Customers F		Place: the Minneapo	olis Post Office
	a part of the official record that will be	e available for public viewing.	
Names of Customers Prese	ent:		
Name	Mailing Address (optional)	Zip Code	Phone Number
No.			

ann Buchanan Docket Edwina Latiem 373336 Louise Buchanan Balo Saturn page for ann ward Clark Datum 24a Glaria Pettman Champ Rabert your Dog brindstaff Cecil Sandru Hughes Deann + Lung Jenos you Peach Grendstuff Bill Gundstaff Jean mills Paton Drindstuff Cendrea Custingoum Sla Propost Randall Gletcher Food Sunstaff Earn Dundstaff Melvin Grace Johnie hleanen Vacla Dearmen Ded I Lackman Charlie Clearmin Ittowen Hanny Mukell Wearmen Lola young Steve Vance Bobbie Dearmin Milisa Veamen Ketta Vance Thomas masters Older Vance Betty Grendstoff Sarah young Harold Vance Francis yourg wood Hale Grang Ed Stroed Johnnie Durdstaff Wood Hall Young Stack James Voud Hall Young III Grangett James Emenda Brindstaff Justica Former Steven Brendstuff

O9 ziloqesnniM Feb 18 2011 2:45PM Palate:

WE THE PEOPLE OF MINNEAPOLIS WOULD LIKE FOR THE POST OFFICE TO CONTINUE TO REMAIN OPEN FOR THE CONVIENCE) AND

Lane Kry Buchanan uddy Sucher lury Buchanan indu, Stort me would January Shert pe Surfoot of his short . Sougest Elicente Brechanandlying the why Jany Levke orietrala & nederlay where they are the state of Mil Mil +14214 Janetace Abeliete France Ald the Box Grant Grant Commenter Les Mencyent Flat Try was differently Their ille Auch Eller Jumper Elu. Mascalle J. The state of the s Cata E Zitt some inches Matelynes 1-1-1-14/ - The Thy M. 1.1.4

28652 Lame of Richard Francis of Paragraphic State of the State Ofem 27 Taker Missell pg 2 Atyline Typicany forthe Francis Lyh Haleney Fait Hall Ching 60-Mon Hester I fundamen Delin O JOHN SARA Just A Spett Coughs Johnson Buy Sputt Direch Chadav. - Lincolned Siking Charley May Front + Jan Denratt Kinmeth Bennitt of any factor Marchan Bengumen insuspecially new King william Holls Muchal C.T. King Him. Holl Kist Almohtaff R. a pulised Jack Contr. Bot Buleya / Milly ganne R. Criter James Whench Young & Holaro John Minner Acker Come High : Clayton-yaung it. I want Jenn Birdann inthe Cur Jimy Becton For Spoker Tany Even gusing yarry Phyllis Promot Champ Robert garage France MEKIMIN (26) Janua / 13 . . dec (0 Sett Metions of the ATHL Manual

Roger Maly Dr. Michael Reinhardt BiBlatum Jessica Jones Wagnestryhest Edilma TATum Shown Jones Jack Jones Gahn Carpenter 3 ill Whench Billie Gentil Drundy Obinson Robert Gothy Dudley Ather Sharon 20 rench Tylor (gentry) & CTul Ethan Dolum Traced Gentry Jessie Station Billy Ledlond _ani hagers=) Shurl Vance Regund Ledford Leedia Rogers -) Chisting John Janestaff Curie Dollar 28652 is well singleton Stem 27 Fred Gelman Kyla Singeton P93 Beadler Ingetor Christal Hoelneed / Jel Gutter land aline Herry Cartille Scietty Mckinney Jewy Grindstaff Jone R. Hughie Belly Jedferd Cale thelolped, Bright Leolford Alexania Kalaloye Rougen SollA Som Stevens Ben Caroway Benny Stevens David Dicks o Josh Sparks Kut Curanos Laura Sparks Yanny Wright Brook Sporks Dena Wirisht Jackie Corang struct not

Tony Vice 28652 Jacker carana Van V. Gara Stem 27 Brahan Ciritical mende Hourman Milail Casili P94 Jue, a Gradon Jak Human Make Grane L George R. Shadoin Michaela Crew Town Friedstieff Magge Wadem Deistone Corceral Vanda Demill Demied Greene Day to Course January Just mosty short Jahn Die A Milanatance Jihm Hanses Jen France ton Might Villa Suddate Harold Vance Steve Sdelnett-Donne Medles Kens Williams Kyan Suidreth Lours (31802) Keid Suddrett Mode found Tom Mas Wis peggy Gendotaff Jacob Cherry Serley Compo Mod M. (Jan) Warder & Long Gelin C Canapp Tany Sundital Masiham Palan Christ Stille young Jari Ollis Butter Suit Durah Contor Francie Michelland Ulyssa Carter Impleation John Hindstafe Modyson Carter Mua Ideaton Rine Trindstaft Jayena Grindstaft Courtney Brundstage With tomb Hour Gol Shelby Burdstaft Als Mil Clarks Daniel Bake Jara Masters-Colin Grand Fayrita gohrson - Emilli Tohnson

Docket 1373330 - 28652 Page Nbr. 1

Proposal Checklist

Section I Responsiveness to Community Postal Needs Tell what we are doing and why. Is reason for discontinuance justified and documented in the record? If suspended, what type of alternate service customers are now receiving? Reason for vacancy and information on postmaster/OIC Number of customers and type of service they received and will receive. Hours of service, daily window transaction average, number of permit mailers, and postage meter Last three fiscal years of revenue and revenue units. Decline in service workload/reduction in EAS level, if appropriate. Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available. Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available. If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal. Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses. Community meeting. Number of customers who attended, customer concerns, and Postal Service responses. Information on petitions and congressional inquiries included with Postal Service responses. Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses. Advantages and disadvantages of proposed alternate service. Any other pertinent information concerning Postal Service needs. Section II Effect on the Community Brief background of area, community government, population, etc. Number of businesses, religious institutions, schools, local government offices, social organizations, etc. Was Post Office used as meeting place? Was Post Office a shelter for a bus stop? Did the Post Office have a public bulletin board? Were government forms available at the Post Office? Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.? What is the historical value of the office? Is an address change necessary? Will the community identity be preserved? What are the growth trends (flat, up, down)? Were any other nonpostal items identified? Section III



Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV	Economic Savings
A one-time expense of \$	A statement of annual savings includes a breakdown as follows. Postmaster salary (EASII, Minimum, no COLA) Fringe benefits 33.5% Rental costs, excluding utilities Total annual costs Less estimated cost of replacement service Total annual savings will be/was incurred for installation of CBUs and parcel lockers. Is postmaster salary based on the minimum salary without COLA? Does postmaster salary reflect the current office evaluation?
Section V	Other Factors
	The Postal Service has identified no other factors for consideration (if appropriate). List other factors as appropriate. Other factors when replacement service is a CPO.
Section VI	Summary
	The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.
Section VII	Notices
	Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.
Checklist Completed By	n W. Girbert 5/26/11
Investigative Coordinator	Date
Reviewed and Certified Ry	~ W fambut 5/26/11
District PO Review Coordinator	Date

Docket: 1373330 - 28652 Item Nbr: 30 Page Nbr: 1



03/04/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the MINNEAPOLIS Post Office Docket No. 1373330

This is to advise you that on 03/14/2011, I will post for public comment a proposal to close the MINNEAPOLIS Post Office in Avery, Congressional District No. 10th.

If you have any questions, please call DAWN LAMBERT District Review Coordinator at (336) 668-1289.

RUSSELL GARDNER District Manager GREENSBORO PFC District

cc: Manager, Customer Service Operations Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal



03/14/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of MINNEAPOLIS Proposal Docket No. 1373330 - 28652

Please post the enclosed proposal to close the MINNEAPOLIS Post Office in the lobby. The proposal must be posted in a prominent place from 03/14/2011 through close of business on 05/15/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (336) 668-1289.

DAWN LAMBERT Post Office Review Coordinator GREENSBORO PFC District

Enclosures: PS Form 4920 Proposal

Invitation for Comments Comment Forms Official Record Date of Posting: 03/14/2011 Date of Removal: 05/15/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE MINNEAPOLIS, NC POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the Minneapolis Post Office:

The Postal Service is considering the close of the Minneapolis Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 03/14/2011 through 05/15/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Minneapolis Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

DAWN LAMBERT PO BOX 27499 GREENSBORO, NC 27498-9900

For more information, you may call DAWN LAMBERT at (336) 668-1289 or write to the above address.

Thank you for your assistance.

STEVE HOBBS PO BOX 27499 GREENSBORO, NC 27498-9900

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the MINNEAPOLIS Post Office.

1.		ces. Describe any favorable or unfavorable effects you are on the regularity or effectiveness of your postal services.
2.	Effect on Your Community, you believe the proposal wou	Please describe any favorable or unfavorable effects that ld have on your community.
3.		ovide any other views or information that you believe the r in deciding whether to adopt the proposal.
Name of	Postal Customer	Signature of Postal Customer
Mailing A	Address	
City, Sta	e, and ZIP Code	Date



03/14/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 05/15/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

DAWN LAMBERT Post Office Review Coordinator PO BOX 27499 GREENSBORO, NC 27498-9900



Date of Removal: 05/15/2011

Removal Round Date:

NEW LAND NC 28657 NEW 1 6 2011

PROPOSAL TO CLOSE
THE MINNEAPOLIS, NC POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1373330 - 28652

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Minneapolis, NC Post Office and provide delivery and retail services by Rural Route Service under the administrative responsibility of the Newland Post Office, located five miles away.

The postmaster position became vacant when the postmaster was promoted on September 01, 2007. An employee from a neighboring office was installed as the temporary officer-in-charge (OIC). Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The Minneapolis Post Office ,an EAS-11 level, provided service from 07:30 to 16:30 Monday - Friday , 08:00 to 12:00 on Saturday and lobby hours of 7:30am -4:30pm on Monday - Friday and 8:00am -12:00pm on Saturday to 115 Post Office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 17 transaction(s) accounting for 19 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$18,914 (49 revenue units) in FY 2008; \$20,802 (54 revenue units) in FY 2009; and \$21,243 (55 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On February 18, 2011, representatives from the Postal Service were available at the Minneapolis Post Office to answer questions and provide information to customers. 79 customers attended the meeting.

On February 11, 2011, 125 questionnaires were distributed to delivery customers of the Minneapolis Post Office. Questionnaires were also available over the counter for retail customers at Minneapolis Post Office. 63 questionnaires were returned. 0 responses were favorable, 38 unfavorable, and 25 expressed no opinion regarding the proposed alternate service.

One congressional inquiry was received on February 16, 2011.

If this proposal is implemented, delivery and retail services will be provided by the Newland Post Office, an EAS-18 level office. Window service hours at the Newland Post Office are from 08:30 16:30, Monday through Friday, and 08:30 12:00 on Saturday. There are 359 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	Concern:	Customers expressed concern for loss of community identity
	Response:	The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2.	Concern:	Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail
	Response:	The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences.
3.	Concern:	Customers felt inclement weather and poor road conditions might impede delivery
	Response:	The customer expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
4.	Concern:	Customers were concerned about mail security
	Response:	The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked

and does not accept keys for this purpose.

Customer expressed a concern about irregular hours that the rural route Concern: serves the community The customer expressed a concern about irregular hours that the rural Response: route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Newland Post Office. Concern: Customer expressed a concern about leaving money in the mailbox The customer also expressed a concern about leaving money in the Response: mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business. Customers expressed concern for those customers with disabilities who Concern: are not able to go to adminoffice Post Office to pick up their mail The customer expressed a concern about those customers with Response: disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. Customers felt inclement weather and poor road conditions might Concern: impede delivery The customer expressed a concern about inclement weather and poor Response: road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations. Customers felt the post office should remain open since they paid taxes Concern: The customer expressed a concern that since the people of your Response: community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers. Customers were concerned about obtaining services from the carrier 10. Concern: The customer were concerned about obtaining services from the carrier, Response: retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order

(postage-free) or leaves it in the mailbox for the carrier to pick up. Most

made payable to the US Postal Service, and mails the form

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Some advantages of the proposal are:

The carrier provides retail services, alleviating the need to go to the Post Office. Stamps by Mail order forms are provided for customer convenience.
 Customers opting for carrier service will have 24-hour access to their mail.
 Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
 CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
 Customers opting for carrier service will not have to pay Post Office box fees.
 Saves time and energy for customers who drive to the Post Office to pick up mail.

Some disadvantages of the proposal are:

The loss of a retail outlet and a postmaster position in the community. Retail services are provided by the carrier
 Meeting the carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
 A change in mailing address. The community name and the ZIP Code will continue to be used in the new address. However, a carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Minneapolis is not an incorporated community located in Avery County. The community is administered politically by Avery County. Police protection is provided by the Frank Volunteer Fire Dept. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: , Michael's Wholesale Florist Appalachian House . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Minneapolis Post Office will be available at the Newland Post Office. Government forms normally provided by the Post Office will also be available at the Newland Post Office or by contacting your local government agency.

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Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years. Carrier service is expected to be able to handle any future growth in the community.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster was promoted on September 01, 2007. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 49,079 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Rental Costs, Excluding Utilities	\$ 33,168 \$ 11,111 <u>+ \$ 4,800</u>
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Total Annual Savings	\$ 49.079

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Minneapolis, NC Post Office and provide delivery and retail services by Rural Route Service under the administrative responsibility of the Newland Post Office, located five miles away.

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VII. NOTICES

- Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Minneapolis Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this Post Office. If a final determination is made to close this Post Office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

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STEVE HOBBS	03/14/2011
STEVE HOBBS	Date
Manager, Post Office Operations	



Date of Removal: 05/15/2011

MAY 15 Removal Round Date:

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THE MINNEAPOLIS, NC POST OFFICE
AND ESTABLISH
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STEVE HOBBS	03/14/2011	
STEVE HOBBS	Date	_
Manager, Post Office Operations		



UNITED STATES POSTAL SERVICE

Invitation for Comments on the Proposal to CLOSE

the MINNEAPOLIS Post Office

Date of Removal: 05/15/2011

and Establish Rural Route Service Service

To the customers of the MINNEAPOLIS Post Office:

The Postal Service is considering the close of the MINNEAPOLIS Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 03/14/2011 through 05/15/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the MINNEAPOLIS PO. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

DAWN LAMBERT PO BOX 27499 GREENSBORO, NC 27498-9900

For more information, you may call DAWN LAMBERT at (336) 668-1289 or write to the above address.

Thank you for your assistance.

Sincerely,

STEVE HOBBS STEVE HOBBS PO BOX 27499 GREENSBORO, NC 27498-9900



Docket: 1373330 - 28652 Page Nbr. 18



POST OFF	ICE CLOSING OR CONS	SOLIDATION PROPOSA	AL.	Prepared
	Fact Shee	t		02/11/20
2. Post Office Name		3. State and ZIP + 4 Cod	e	
MINNEAPOLIS 4. District, Customer Service 5. Area.	, Customer Service	NC, 28652-9800	7. Congression	nal District
GREENSBORO PFC CAPIT	AL METRO	Avery	10th	
 Reason for Proposal to Discontinue This office is currently vacant and earns less than 2 hours per day. There is an opportunity to cut costs while still providing a maximum degree of effective and regular postal service to the community. 	9. PO Emergency Suspend No Suspension	Reason and Date)	10. Proposed Permanent	Alternate Service
11. Staffing			12. Hours of Service	
a. PM PM Vacancy Reas	son & Date: was promoted	a, Time M-F 07:30 - 12:00, 13:00 - 16:	Sat 08:00 - 12:00	Total Window Hours Per Week
b. OIC Career	Non-Career	a, Lobby Time M-F 7:30am -4:30pm	Sat 8:00am -12:00pm	43.50
c. Current PM POSITION Level (150)EAS-11	vngraded from EAS-11		1	I
d. No of Clerks- 0 No of Career- 0 No of	of Non-Career- 0	1		
e, No of Others- 1 No of Career- 0 No of	of Non-Career- 1			
13. Number of Customers	s Served		14. Daily Volume (Pieces)	
a. General Delivery	0	Types of Mail	Received	Dispatched
b. P.O. Box	115	a. First-Class	308	65
c. City Delivery	0	b. Newspaper	70	0
d, Rural Delivery	0	c, Parcel	7	2
e. Highway Contract Route Box	0	d. Other	0	0
f. Total	115	e. Total	385	67
g. No. Receiving Duplicate Service	25	f. No. of Postage Meters		0
h. Average No. Daily Transactions	17.40	g. No. of Permits		0
Finances a. FY 2008 2009 2010		Receipts \$ 20,802 \$ 21,243 \$ 17,954	PM Basic Salary (c. PM Fringe Benefits 33.6% of b.) 511,111
	16a, (Quarters		
			Annual Leas (if Yes, must vacate by) allable? Yes N	
16b. Explain:				
 Schools, Churches and Organization in Ser Minneapolis Methodist Church Minneapolis Bap Christian Church Candlestick Retreat 		19. Administrative/Eman Name NEWLAND PC Window Service Hours: M Lobby Hours: M PO Boxes Available: 35	EAS Level 18 LF 08:30 16:30 SA LF 24 hours SA	Miles Away 5.5 T 08:30 12:00 T 24 hours
18. Businesses in Service Area	No: 0	20. Nearest Post Office (il different from above):	
Michael's Wholesale Florist Appalachian House		Name NEWLAND PO Window Service Hours: M Lobby Hours: M PO Boxes Available: 38	F 08:30 16:30 SA -F 24 hours SA	Miles Away 5.5 T 08:30 12:00 T 24 hours
		I		
Printed Name and Title DAWN LAMBERT	21. Pre	Signature DAWN LAMBERT		Telephone No. AC () (336) 568-1289
PO Discontinuance Coordinator Name DAWN LAMBERT PS Form 4920, June 1993	Telephone No. AC () (336) 668-1289	Location GREENSBORO, NC		

Docket 1373330 - 28652 Item Nbr: 37 Page Nbr: 1

NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

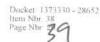
Date 05/18/2011

Postal Customers of the Minneapolis Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to consolidate the Minneapolis Post Office, which was posted 03/14/2011 through 05/15/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Minneapolis Post Office who disagrees will have the right to appeal that decision to the Postal Rate Commission in Washington, DC.

Sincerely,

STEVE HOBBS PO BOX 27499 GREENSBORO, NC 27498-9900





05/19/2011

WOOD HALL YOUNG III PO BOX 1 MINNEAPOLIS, NC 28652

Dear Postal Service Customer:

Thank you for taking the time to submit your comments on the proposal to consolidate the MINNEAPOLIS. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspendoffice area. Their records indicate that there has not been any report of mail theft or vandalism in the area.
- · Perhaps another business, such as a church or general store, can provide the community with an informational meeting place.
- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses
 generally require regular and effective postal services, and these will always be provided to the suspended Post Office community.
 There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers
 will continue to use local businesses if the post office is discontinued.

I realize that with change there is always concern. However, we are confident that rural route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Dawn Lambert at (336) 668-1289.

Sincerely,

Manager, Post Office Operations PO Box 27499 Greensboro, NC, 27498-9900



W (22040)								
A. Office	e							
Name:	MINNEA				Blandar	State: NC GREENSBORO PFC	Zip C	ode: 28652
Area: Congres	CAPITAL METRO sional District: 10th				District: County:	Avery		
EAS Gra		11			oounty.	Finance Number	365144	
Post Offi	ice:	1	Classified Station			Classified Branch		СРО 🗌
This forn	n is a place	holder for num	ber 39. There was not a	prematur	e appeal r	eceived.		
Prepare	d by:	Dawn Lamber					ate:	05/20/2011
Title:		GREENSBOR	RO PFC Post Office Revi	ew Coordi	nator			14444
Tele No	Σ((336) 668-128	9			F	ax No:	(336) 668-1269

Analysis of 60-Day Posting Comments

Number of comments returned

Total questionnaires distributed	18
Favorable comments	0
Unfavorable comments	35
No opinon expressed	0
Total comments returned	18

Postal Concerns

The following postal concerns were expressed

Concern (UnFavorable):

Customers questioned the economic savings of the proposed discontinuance

You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

Concern (UnFavorable):

Customers were concerned about a change of address

Response

Customers will be assigned a carrier route address or can continue to use their PO Box number and 2IP Code at the Newland office. For customers choosing to have home delivery, mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. Items such as driver's license and personal checks can be changed upon renewal/replenishment.

Concern (UnFavorable):

Customers were concerned about a change of address

Customers will be assigned a carrier route address or can continue to use their PO Box number and ZIP Code at the Newland office, For customers choosing to have home delivery, mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. Items such as driver's license and personal checks can be changed upon renewal/replenishment.

Customer expressed a concern about package delivery and pickup

For carrier pick up of packages, you can contact the Newland Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

Concern (UnFavorable)

Customers were concerned about senior citizens

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer. needs.

Customers were concerned about mail security

CBUs provide the security of individually locked mail compartments. There have been no recent reports of mail theft or vandalism in the area.

Concern (UnFavorable)

You were concerned about having to travel to another post office for service

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox, Stamps by Mail and Money Order Application forms are available for customer convenience

Concern (UnFavorable): 8.

You were concerned about having to travel to another post office for service

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Concern (UnFavorable): Customer expressed concern about picking up mail at Newland Post Office.

The PO Box lobby in Newland is open 24 hours a day for customer convenience. Concern (UnFavorable):

10. Customers expressed concern for those customers with disabilities who are not able to go to adminisfice Post Office to pick up their mail

Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox.

11. Concern (UnFavorable)

You were concerned about having to travel to another post office for service

Response

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the camer at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

12. Concern (UnFavorable):
Customers questioned the economic savings of the proposed discontinuance

You questioned the economic savings of the proposed discontinuance: Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

Concern (UnFavorable).
 Customers expressed a concern about leaving money in the mailbox

Response

A questionnaire was sent to the postal inspection service concerning mail theft and vanidalism in the suspendoffice area. Their records indicate that there has not been any report of mail theft or vanidalism in the area.

Concern (UnFavorable)

Concern (Unravoration).
 Customers questioned the economic savings of the proposed discontinuance

Response

You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

Concern (UnFavorable):

Customers were concerned about vandalism of their mail box.

Response

A survey was sent to Postal Inspectors and no cases of mailbox vandalism were reported in your area.

16. Concern (UnFavorable)

Customers felt inclement weather and poor road conditions might impede delivery

You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both indement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or show tires, warning lights or signs, etc.) to serve the route safety and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

Concern (UnFavorable):

Customers felt the loss of a post office would have a detrimental effect on the business community

You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Concern (UnFavorable)

Customers guestioned the economic savings of the proposed discontinuance

You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

Concern (UnFavorable): Customers expressed a concern about security of mail in the mailbox.

A questionnaire was sent to the postal inspection service concerning mail thatt and varidalism in the Minneapolis area. Their records indicate that there has not been any report of mail thatt or varidalism in the area. However, customers may place a note in their mailboxes instructing the camer to sound their hom when they arrive, in order to transact financial bus

Concern (UnFavorable): 20.

Customers were concerned about obtaining accountable mail and large parcels

Response:

If the customer lives less than one-half mile from the line of traval, the carner will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Newland Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

21. Concern (UnFavorable). Customers were concerned about senior citizens

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer. needs

22. Concern (UnFavorable):

Customers felt the loss of a post office would have a detrimental effect on the business community

Response:

You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

23. Concern (UnFavorable)

You were concerned about having to travel to another post office for service

Services provided at the post office will be available from the camer, and customers will not have to travel to another post office for service, Most transactions do not require meeting the carrier at the mailbox, Stamps by Mail and Money Order Application forms are available for customer convenience.

Concern (UnFavorable):

Customers were concerned about senior citizens

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the camer can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer.

Concern (UnFavorable):

25. Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox.

Concern (UnFavorable):

Customers expressed concern over the dependability of rural route service

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily, Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

Nonpostal Concerns

The following nonpostal concerns were expressed

Concern (UnFavorable):

Customers stated that the number of miles on the customer notification letter listed the distance from Minneapolis to Newland as 5 miles when it should have been 9-10 miles

Response:

Information was taken from an internet mapping site. listing the distance as 5 miles from Newland. This is incorrect, the record will be changed to reflect the correct distance as 9-10 miles.

Concern (UnFavorable):
Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

Perhaps another business, such as a church or general store, can provide a community information meeting place.

Concern (UnFavorable).
Customers felt the loss of a post office would have a detrimental effect on the business community

Response

You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversally affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Concern (UnFavorable):
Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

Perhaps a church or general store can provide a community information meeting place.

Concern (UnFavorable)

Customer expressed a concern about the loss of the community bulletin board at the PostOffice.

Perhaps another business, such as a church or general store, can provide the community with an informational meeting place

Concern (UnFavorable):
Customer expressed a concern about the loss of the community bulletin board at the PostOffice.

Response

Perhaps another business, such as a church or general store, could provide an informational meeting location.

Concern (UnFavorable)

Customers expressed concern for loss of community identity and communication.

Response:

Perhaps another business, such as a church or general store, could provide an informational meeting place,

Concern (UnFavorable):

Customer expressed a concern about the loss of the community bulletin board at the PostOffice.

Response:

Perhaps another business, such as a church or general store, could provide the community with an informational meeting place.

Concern (UnFavorable): Customers expressed concern for loss of community identity and communication.

Perhaps another business, such as a church or general store, could provide an informational meeting place.



05/19/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record MINNEAPOLIS Docket Number 1373330 - 28652

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

RUSSELL GARDNER District Manager

Docket: 1373330 - 28652 Item Nbr: 44

Page Nbr. 1

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, S	State, ZIP Code:	MINNEAPOLIS, NC, 28652-9800				
EAS Level:		11				
District:		GREENSBORO PFC				
County:		Avery				
Congressional	District:	10th				
Proposal:		▽ Close				
Reason For Pr	opsed:	was promoted				
Alternate Serv		Rural Route Service				
Customers Aff	Secretary 1 Fig. 4 Secretary desired					
Post Office I	Box:	115				
General Del		0				
Rural Route		0				
		0				
	ntract Route (HCR):					
City Route:		0				
Intermediate		0				
Intermediate	HCR:	0				
Total numb	er of customers:	115				
Date	Action					
	Office suspended. Reason suspended:					
00/04/0007	Suspension notice sent to Headquarters.					
09/01/2007	Postmaster vacancy occurred. Reason: was promoted OIC: Career: 0 Noncareer: 1 Other Employees: 1					
12/10/2010	District manager authorization to study.					
02/11/2011	Questionnaires sent to customers. Number sent: 125 Number Returned: 63 Analysis: Favorable 0 Unfavorable 38 No Opinion 25					
05/16/2011	Petition received. Number of signatures: 272 Concerns expressed:					
	none	A				
		v				
02/16/2011	Congressional inquiry received: Yes Concerns expressed:					
	no businesses left in the community,	office is within walking distance for w meeting place, school has already				
	many customers, office is a communit	y meeting place, school has already				
03/04/2011	Proposal and checklist sent to district for review					
	[] 이렇고싶다. 아이 이렇게 하면 하면 하는데 아이를 하는데	otified by district 10 days before the 60-day posting (PS Form				
03/04/2011	4920 attached). Proposal and invitation for comments posted an	nd round-dated				
05/05/2011	Proposal and invitation for comments removed a	and round-dated.				
33/33/23 1 /	Comment Analysis:					
	Favorable 0 Unfavorable 35 No Opinion 0	18				
None	Premature PRC appeal received.					
	Concerns expressed:					
02/11/2011	Updated PS Form 4920 completed (if necessary	v).				
05/19/2011	Certification of the official record.					
		dent, Delivery and Retail, and copy of transmittal letter to vice				
	Headquarters logged in official record (option er					
	Record returned to district for additional conside	eration.				

Record returned as not warranted.	
Final determination posted at affected office(s) and round-	ated
Final determination removed and round-dated.	atou.
Postal Bulletin Post Office Change Announcement form se	nt to Headquarters
No appeals letter received from Headquarters.	11 10 1 10 10 10 10 10 10 10 10 10 10 10
Appeal to PRC received.	
PRC opinion received on appeal: Affirmed: Remanded: USPS Wit	hdrawn:
Address management systems notified to updated AMS rep	A STATE OF THE STA
Discontinuance announced in Postal Bulletin No.:	Effective date:
Discontinuance announced in Postal Bulletin No.:	Ellective date.
	(336) 668-1289
leview Coordinator/person most familiar with the case:	
leview Coordinator/person most familiar with the case: DAWN LAMBERT	(336) 668-1289

Post

Docket: 1373330 - 28652 Item Nor: 48 Page Nor: 1



07/18/2011

OFFICER-IN-CHARGE/POSTMASTER Minneapolis Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Minneapolis Post Office Final Determination Docket No. 1373330 - 28652

Please post in the lobby the enclosed final determination to close the Minneapolis Post Office. The final determination must be posted in a prominent place from 07/18/2011 through close of business on 08/19/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 08/20/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (336) 668-1289.

Sincerely,

DAWN LAMBERT

POST OFFICE REVIEW COORDINATOR

PO BOX 27499

GREENSBORO, NC 27498-9900

Docket: 1373330 - 28652 Page Nbr: 22

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Pos	atal Services	Daily	Weekly	Monthly	Never			
a.	Buying Stamps		\boxtimes					
b.	Mailing Letters	X						
C.	Mailing Parcels			\boxtimes				
d.	Pick up Post Office box mail	\boxtimes						
e.	Pick up general delivery mail	\boxtimes						
f.	Buying money orders			\boxtimes				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes				
h.	Sending Express Mail				\boxtimes			
i.	Buying stamp-collecting material				\boxtimes			
Oth	ner Postal Services							
a.	Entering permit mailings	YES	⊠ NO					
a.	Resetting/using postage meter	YES	⊠ NO					
No	npostal Services							
a,	Picking up government forms (such as tax forms)	X YES	☐ NO					
b.	Using for school bus stop	YES	⊠ NO					
C.	Assisting senior citizes, persons with disabilities. ect.	X YES	☐ NO					
	If yes, please explain:	Feller			y order			
	for monthly Bulls as well delivering their	mail pe	roomall	y who	request	d		
d.	Using public bulletin board	YES	☐ NO	~				
e.	Other	YES	☐ NO					
	If yes, please explain:		specie		4.16			
	occurring on the community. Ball game							
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?								
		X YES	☐ NO					
	If yes, please explain:		P.O. is	int	Ce			
	center of our community serves are a greet	· y for	evente	in co	mounity			

2.

Docket 1373330. 28652 Page Nov: 22a

3. p	reviously	viously received car received Post Offic very service compar	e box service o	r general delivery s	e to your delivery service — pervice, complete this section.	proceed to question 4. If you How do you think carrier	
		Better	J	ust as Good	No Opinion	Worse	
	If yes	please explain:					_
							_
4.	For wh				eck all that apply.) Where do		
	X	Shopping	out of	town - S	torer of shopping	are in mother a	accety =
		Personal needs				Ste	le
	\square	Banking £	he Bank	is in an	other town in	the courty	_
		Employement				, 0	
		Social needs					
5.	Do you	u currently use local	businesses in t	he community?			
		X Yes No					
	If yes,	would you continue		he Post Office is dis	scontinued?		
		Yes No					
Name	e:	anne	angel	Bucker	C m		
Addre	ess:	P.o. Box	15-2	minneag	2 stem N.C. 28	452	
Telep	hone:	828-	733- 56	27			
Date:		7 ct. 15-	2011	;			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

7et- 15-2011

Sus + madam:

Pretaining to the attached quistioner, it would devestate the people of menneapolis. N.C. if they had no Past office. It serves as a community center, such as people meet there not only for mail but be informed about any new further taking place of their interest, Ballgame, sociale, church gathering ments, . many people rely on the Post Office personal to help wath M. O.'s To pay their Bills, The Post office personal have many who rely on them for not only mail but the "human touch" as well, to them the Contact at the Post office is very essential. This P.O. has been here over ninety (90) yrs. Please give us a kind consideration for the future. Thank you. Sincerchy

Sincerely anne a Bustanan

Dochet 1373330, 28652 Page Nbr 226

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters	W			
	C.	Mailing Parcels			W	
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			W	
	h.	Sending Express Mail			V	
	i.	Buying stamp-collecting material				H
	Oth	er Postal Services				
	a,	Entering permit mailings	YES	☐ NO		
	a.	Resetting/using postage meter	YES	☐ NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	_ NO		
	b.	Using for school bus stop	YES	☐ NO		
	C.	Assisting senior citizes, persons with disabilities. ect.	YES	□ №		
		If yes, please explain:				
	d.	Using public bulletin board	☑ YES	☐ NO		
	e.	Other	YES	□ №		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork or shopp	oing or for	personal n	eeds?
4.	Do	you pass another tost office during business flours while traveling to or from we	YES	NO NO		30001
		If yes, please explain:				
		I am retired and disapled and we no	ed this	5 005+	o ffice	2

Docket 137330-28652 Page Nbr: 2261

3. p	you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you reviously received Post Office box service or general delivery service, complete this section. How do you think carrier oute delivery service compares to your previous service?
	Better Just as Good No Opinion Worse
	If yes, please explain: It would be VERY incompagient for us to go to
	another post office to conduct business
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Spruce Pine + Banner Elk
	Personal needs
	Banking Newland - However our checks are are when every month to our
	Employement Retired
	Social needs church - community
5.	Do you currently use local businesses in the community? Yes W No No businesses here
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No
Name	Vanda L. Dearmin
Addre	ss: P. O. Bey 194 Minneapolis, N.C. 38652
	hone: (818) 733 - 4073
Date:	Feb. 16, 2011
compl	e add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to lete this questionnaire.
<i>I</i> -	f you close this post office you will be taking a "piece" our history out of our community. This is part of the wheart"
-6	our history out of our our paighbors get a ahonce to see each
othe	our each day. It would be a "sad day" to see our
	office closed. PLEASE don't do this.

Dochet 1373330-28652 Page 22 C

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		X		
	b.	Mailing Letters				
	C.	Mailing Parcels			K	
	d.	Pick up Post Office box mail				K
	e.	Pick up general delivery mail				X
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\boxtimes
	h.	Sending Express Mail				∇
	i.	Buying stamp-collecting material				X
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	☑ NO		
	a.	Resetting/using postage meter	YES	⊠ NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
	b.	Using for school bus stop	YES	⊠ NO		
	C.	Assisting senior citizes, persons with disabilities. ect.	YES	⊠ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	⊠ NO		
	e.	Other	YES	⊠ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shoot	oing, or for a	personal ne	eds?
			YES	⊠ NO		
		If yes, please explain:				

Docket 1373330. 28652 Page Nbr 22c|

. previous	ly received Post Offi ivery service compa	ce box service	there will be no change e or general delivery se evious service?	to your delivery se rvice, complete this	section. How do	to question 4. If you you think carrier
	☐ Better		Just as Good	☐ No	Opinion	Worse
If yes	s, please explain:					
_						
For w service	hich of the following es?	do you leave	your community? (Che	ck all that apply.) W	/here do you go to	o obtain these
K	Shopping	no	wland			
	Personal needs					
\boxtimes	Banking	·ne	wland	85.		
	Employement					~
K	Social needs	Sahs	of (son io	in Clarke	my Meddy	6)
Do yo	u currently use local	businesses i	n the community?		, v	
	Yes No)				
If yes,	would you continue	to use them	if the Post Office is disc	continued?		
	Yes No					
ne:	Stella	Q.1x	un 0			
dress:	726 Mas	Lins	Branch Rd	. Neu	vand 2	8657
ephone:	378) 73	3618	3	,		
e: 2.	- \(p-()					
ise add ar iplete this	ny additional comme questionnaire.	nts on a sepa	rate piece of paper and	f attach it to this for	n. Thank you for	taking the time to
leas	se re-Co	nside	1 Closing	Minne	polis P.	0, 17
as b	een avi	tal p	art of our	Comme	nity and	dthe
eople	who a	ork 0	art of our	cantries	st and	. depend
100	Thou K	`S				

Docket 1373336.28652 Postal Service Customer Questionaire Page Nbr 22 d

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		Z,		
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			14	
h.	Sending Express Mail			V	
J.	Buying stamp-collecting material			Ty/	П
Oth	er Postal Services	1	,		
a.	Entering permit mailings	YES	☐ NO		
a.	Resetting/using postage meter	YES	☐ NO		
No	postal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing or for	ersonal ne	eds?
	3.00.10.11	YES	TI NO	orderial ile	-00;
	If yes, please explain:		120		

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	Better	Just as Good	No Opinion	Worse
If ye	es, please explain:		1 0000 0000000000	_
_				
	8 FG 20 10			
For v servi	vhich of the following do you lear ces?	ve your community? (Chec	k all that apply.) Where do you go	to obtain these
W	Shopping			
V	Personal needs			
	Banking			
	Employement			
	Social needs			
	a ¹			
Do y	ou currently use local businesse	s in the community?		
	Yes No			
If yes	s, would you continue to use ther	m if the Post Office is disco	ontinued?	
	Yes No			
	Pilo El	4600-		
ne:	Rick D. Joh	150n		
	Pick P. Joh	150n		
ress:	Pick D. Joh. PO Box 7:	5		
ne: iress: ephone:	PO Box 7	5		

Postal Service Customer Questionaire

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Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never Buying Stamps Mailing Letters b. X Mailing Parcels Pick up Post Office box mail d X Pick up general delivery mail e. Buying money orders f. X Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. i. Buying stamp-collecting material Other Postal Services Entering permit mailings YES I NO Resetting/using postage meter a. YES NO Nonpostal Services Picking up government forms a. NO (such as tax forms) b. Using for school bus stop NO Assisting senior citizes, persons with disabilities, ect. C. YES I NO If yes, please explain: Using public bulletin board d. YES I NO Other 0 X YES NO If yes, please explain:

about things going on IN Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain:

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	Better	Just as Good	No Opinion	Worse
If yes	s, please explain:			
For w	hich of the following do y es?	ou leave your community? (Chec	k all that apply.) Where do you go	o to obtain these
X	Shopping			
X	Personal needs			
M	Banking			
	Employement			
\boxtimes	Social needs			
	Yes No	nesses in the community? se them if the Post Office is disco	ontinued?	
ie;	Lorene W	1 Nters		
	P/ 4/2	MINN-N.C.	28652	
ress:	50 K 73			

Postal Service Customer Questionaire Page 224

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps		\boxtimes		
b.	Mailing Letters	\bowtie			
C.	Mailing Parcels			\boxtimes	
d.	Pick up Post Office box mail	×			
e.	Pick up general delivery mail	\boxtimes			
f.	Buying money orders			\boxtimes	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail				
į)	Buying stamp-collecting material				
Oti	ner Postal Services				
a.	Entering permit mailings	YES	☐ NO		
a.	Resetting/using postage meter	YES	☐ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizes, persons with disabilities. ect.	X YES	☐ NO		
	If yes, please explain:				
	taking them to P.O. For Money	orders :	mai	1	
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	When having church meals : Functi	ons tog	other		1.0
00	you pass another Post Office during business hours while traveling to or from w	ork, or snopp	ing, or for p	ersonal ne	eds?
		YES	⋈ NO		
	If yes, please explain:				

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3. p	revious	ly received Post Office by		e to your delivery service — proceed on the proceed	
		Better	Just as Good	No Opinion	Worse
	If yes	s, please explain:			
	-				
4.	For w	hich of the following do yes?	ou leave your community? (Ch	eck all that apply.) Where do you	go to obtain these
	M	Shopping			
		Personal needs			
	Ø	Banking	8 4 4		
		Employement			
	Z	Social needs			
6 <u>60</u> 1	120	V21 2 212	2 5 50 2 2 2 2 2		
5.	Do yo	u currently use local bus Yes No	inesses in the community?		
	If yes,		use them if the Post Office is dis	continued?	
		Yes No			
Name	e:	Micheal	S. Buch	dua	
Addre	ess:	Box 15-	2		
Telep	hone:	828- 7	133 - 7284	- (Evenings	0714)
Date:	-	1-16-3	011	· San	<u> </u>

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Postal Service Customer Questionaire Page 229

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Postal Services		Daily	Weekly	Monthly	Never
a. Buying Stan	nps	N.			
b. Mailing Lette	ers	A			
c. Mailing Pard	cels		幺		
d. Pick up Pos	t Office box mail	Ø			
e. Pick up gen	eral delivery mail				
f. Buying mon	ey orders		N.		
g. Obtaining sp Mail, Delive	pecial services, including Certified Mail, Registered Mail, Insured ry Confirmation, or Signature Confirmation		(V)		
h. Sending Exp			N		
i. Buying stam	np-collecting material				
Other Postal Se	rvices		77		
a. Entering per	rmit mailings	YES	☐ NO		
a. Resetting/us	sing postage meter	YES	□ №		
Nonpostal Servi	ices				
a. Picking up g	government forms (forms)	X YES	☐ NO		
b. Using for sc	hool bus stop	YES	X NO		
c. Assisting se	enior citizes, persons with disabilities. ect.	YES	☐ NO		
If yes, pleas	se explain:				
8					
d. Using public	bulletin board	YES	☐ NO		
e, Other		YES	☐ NO		
If yes, pleas	e explain:				
Do you pass ano	ther Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for i	personal ne	eds?
350 25		☐ YES	NO NO		200
If yes, pleas	e explain:		7 113		

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	Better	Just as Good	No Opinion	Worse
If yes	s, please explain:			
For w	hich of the following do es?	you leave your community? (0	Check all that apply.) Where do you g	o to obtain these
	Shopping			
	Personal needs			
N.	Banking			
	Employement			
	Social needs			
	Yes No	sinesses in the community? use them if the Post Office is o	discontinued?	
e:	I	oe Barre	efoot	
ess:	_	PO 2	3	
phone:		737-04	43	

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Postal Service Customer Questionaire Page 22h

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps	\bowtie			
b.	Mailing Letters	\boxtimes			
C.	Mailing Parcels				
d.	Pick up Post Office box mail	\boxtimes			
e.	Pick up general delivery mail		\square		
f.	Buying money orders		X		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		X		
h.	Sending Express Mail		K		
i.	Buying stamp-collecting material		M'		
Oth	er Postal Services				
а.	Entering permit mailings	YES	☐ NO		
a,	Resetting/using postage meter	YES	☐ NO		
Nor	npostal Services		-		
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	X NO		
C.	Assisting senior citizes, persons with disabilities. ect.	X YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	₩ YES	☐ NO		
e.	Other	YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
	₩	YES	M NO		
	If yes, please explain:		A		

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			to your previous service?	_	Pa
		Better	Just as Good	No Opinion	Worse
	If yes	s, please explain:			
	_				
	table in which the same				
	For w	hich of the following do es?	you leave your community? (Che	ck all that apply.) Where do yo	ou go to obtain these
		Shopping			
		Personal needs			
	X	Banking			
		Employement			
		Social needs			
		9			
	Do yo	u currently use local bu	sinesses in the community?		
		Yes No			
	If yes,	would you continue to	use them if the Post Office is disc	ontinued?	
		Yes No			
ame	d d	Anne	Barofoot		
ddre	ss:	Po	Box 23		
	hone:	73	7 0443		
lepl					

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Postal Service Customer Questionaire Page 22 i

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
C,	Mailing Parcels				П
d.	Pick up Post Office box mail	W			П
e,	Pick up general delivery mail			П	П
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	ner Postal Services				
a.	Entering permit mailings	YES	W NO		
a.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	TNO		
	If yes, please explain:	Found	142		
		-			
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	IN NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	rk or share	ing or for		1-0
			_/	ersonai nee	as?
	If yes, please explain:	YES	M NO		

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100	b. c. in month	riously received carrier received Post Office be ery service compares	OX SELVICE OF GELE	THE DELIVERY SERVICE	our delivery e, complete	y service — procee this section. How o	d to question 4. If you do you think carrier
		Better	Just as (Good		No Opinion	Worse
	If yes,	please explain:					
4.	For whices	ch of the following do y	ou leave your com	munity? (Check al	ll that apply.	.) Where do you go	to obtain these
	W	Shopping					
		Personal needs					
		Banking					
		Employement					
	W	Social needs					
5.	Do you	currently use local bus	inacces in the				
		Yes No	messes in the comi	munity?			
	If yes, w	ould you continue to u	se them if the Post	Office is discontin	ued?		
		Yes No					
Name	e: Ke	ndra, W	aylon, Ch	layles, G	AGAM!	\	
Addre	ess: Pd	Box 25	minr	recepais	NC	2865	2
Telep	hone:	28-033-	5350				
Date:	2-r)-11					

Service Customer Questionaire Page 22j

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	\square			
b.	Mailing Letters	A			
C.	Mailing Parcels		\checkmark		
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders			V	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M	
h.	Sending Express Mail				V
i.	Buying stamp-collecting material			A	
Oth	er Postal Services	<u> </u>		151	
a.	Entering permit mailings	YES	☑ NO		
a.	Resetting/using postage meter	YES	☑ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	M NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
	If yes, please explain: widows mail and delivering it. Bad w	eather	aly pic	King up	disableq
d.	Using public bulletin board	₩ YES	□ NO		
e.	Other	YES	MNO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork or shown	ing or for -	ornanal	
50000		YES	NO NO	ersonai nee	sus?
	If you places evaluing	I YES	MO NO		
	If yes, please explain:				

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3.	proviously	usly received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you delived Post Office box service or general delivery service, complete this section. How do you think carrier y service compares to your previous service?	
		Better Just as Good No Opinion Worse	
	If yes,	ease explain: Mail vylnerable to theires, vandals etc. Schag	4/6
	Farut		
4.	service	of the following do you leave your community? (Check all that apply.) Where do you go to obtain these	
	A	Shopping Spruce Pine	
	S	Personal needs Newland, Roan Mountain Sprace Pine	
	Ø	Banking Roon Mountain TN	
		Employement	
		Social needs	
5.	If yes, v	Yes No Yes No	
Nam	ne: J0	n Clark Young + Stephanie H. Young	
	ress: P	D. Box 201 Minneapolis, NC 28652	
Tele	phone:	28-733-6665	
Date	2-	7-//	

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Your sheet says Newland P.O. is 4.0 miles away. It is 5 miles away if you travel old Toe River Rd. which is a pot hole riddled one lane road a big part of the way with high embankments with no guard rails. Only the brave of heart travel this road. It is // miles one way if you use the main highway. Also many of the Minneapoli's Patrons are elderly and or disabled. Our little post office is the only thing left that identifies us if would be a tragedy to lose our P.O. Thease don't close our little Post Office. It would be a huge inconveining to a lot of people.

Thank You For your consideration

John C. Young Miniepilis, 1/ C 28652

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Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps		V		
b.	Mailing Letters				
C.	Mailing Parcels			4	
d.	Pick up Post Office box mail			1	
e.	Pick up general delivery mail			V	
f.	Buying money orders			I	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			V	
h.	Sending Express Mail				
i.	Buying stamp-collecting material			П	П
Oth	er Postal Services	l==	,		
a.	Entering permit mailings	YES	☐ NO		
a.	Resetting/using postage meter	YES	☐ NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ №		
b.	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ №		
e.	Other	YES	☐ NO		
	If yes, please explain:		1,50,2013		
Doy	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing or for p	ersonal ne	de?
		YES	M NO	e. serial fict	100
	If yes, please explain:		11		

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		Better	Just as Good	No Opinio	n [Worse
	If ves	, please explain:		174 No opinio	!_	_ vvoise
		1 Process explains				
4.	For wh	nich of the following do yes?	you leave your community? (Che	ck all that apply.) Where o	do you go to obtair	these
		Shopping				
	d	Personal needs				
		Banking				
		Employement				
		Social needs):
5.	Do you	currently use local bus	inesses in the community?			
		Yes No				
	If yes, v	would you continue to u	se them if the Post Office is disc	ontinued?		
		Yes No				
Name:	:	Syllino 7	Baww			
Addres	SS.	11893	Bic horse	CAUR.	Rd, I	Vewland 2865
		433-4	5/3			7865
Teleph	ione:					

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Postal Service Customer Questionaire Page 221

1.	Please check the appropriate box to indicate v	hether you used the MINNEAPOLIS Post Office for each of the following	1:
----	--	---	----

					7
Po	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps		X		
b.	Mailing Letters		TX)		
C.	Mailing Parcels				
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				区
f.	Buying money orders		X		П
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		×		
h.	Sending Express Mail		X		
1.	Buying stamp-collecting material				
Oth	ner Postal Services				
a.	Entering permit mailings	YES	⊠ NO		
a.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	ON K		
b.	Using for school bus stop	YES	ON		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	V NO		
	If yes, please explain:				
d.	Using public bulletin board	X YES	□ NO		
e.	Other	YES	☐ NO		
	If yes, please explain: Church est.				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds?
		Y YES	Пио		
	If yes, please explain:	Elk	Days		

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	Better	J	ust as Good	X I	No Opinion	Wors	se
If ye	s, please explain:						
-							
For w	hich of the following do	you leave yo	ur community? (Chec	ck all that apply.) Where do you g	o to obtain these	
K	Shopping						
X	Personal needs						
K	Banking						
Ŕ	Employement						
Q	Social needs						
Q	Social needs						
Do yo	u currently use local bu	usinesses in th	ne community?				
	u currently use local bu						
	u currently use local bu Yes No Would you continue to			ontinued?			
	u currently use local bu			ontinued?			
	u currently use local bu Yes No Would you continue to			ontinued?			
If yes,	u currently use local bu Yes No Would you continue to			ontinued?	+ · El	K Par K	28627
If yes,	u currently use local bu Yes No Would you continue to			ontinued?	+ · E/	K Par K	28427

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Postal Service Customer Questionaire Page 22 m

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps			V	
b.	Mailing Letters		₩.		
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				П
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	ner Postal Services		ļ.—J	11	
a.	Entering permit mailings	YES	⊠ NO		
a.	Resetting/using postage meter	YES	✓ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	NO NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
e.	Other	YES	□ NO		
	If yes, please explain:		IA u d		
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds?
		YES	□ NO		
	If yes, please explain:	NEW	LAND,	N.C	

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	Better	Just as Good	No Opinion	Worse
	If yes, please explain:		<u></u>	
	er 200 200 200 0	Y 1		
4.	services?	do you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
	Shopping			
	Personal needs			
	Banking			
	Employement			
	Social needs			
5.	Do you currently use local to	ousinesses in the community?		
	Yes No			
	If yes, would you continue t	o use them if the Post Office is disco	ontinued?	
	Yes No			
Mam		Ton Comme	to FF	
Name	MR + MRS	TED GRIADS		
Name	MR + MRS			28657
Addre	e: MR + MRS	HORSE CK Rd.	Newland	28657
Addre	MR + MRS	HORSE CK Rd.		28657

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The question on using local businesses in our Community. I sure would see them if we had any Our Post office is our only thing we have in our community to get to go to. I feel the Post office is so important in our community

Sincerely Juanita Vance Socket 1373330. 28652
Postal Service Customer Questionaire Page 22nl

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps			V	
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders			V	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	ner Postal Services			41.7	
a,	Entering permit mailings	YES	□ №		
a.	Resetting/using postage meter	YES	☐ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ №		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork or shopp	ing or for n	ersonal no	ede?
		YES	NO NO	Craoriai Nei	ous i
	If yes, please explain:				

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	route delivery service compares to your previous service?
	Better Just as Good No Opinion Worse
	If yes, please explain:
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping New MAN. Spruce Pine, Borne
	Personal needs Naw G. Nd
	Banking Newland
	Employement
	Social needs
5.	Do you currently use local businesses in the community?
	Yes No
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No
Name	: Juanita Vance
Addre	ss: 130 martha Lane, Newland, N.C. 28657
	hone: 828-733-5393
	2-17-2011
	a add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to
comp	ete this questionnaire.

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We are series Ce 4.0 is in Mewlow the Menneapolin

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Postal Service Customer Questionaire Page 2201

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters	X			
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail			X	
f.	Buying money orders			X	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail			À	
į.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	□ NO		
a.	Resetting/using postage meter	YES	X NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ ио		
b.	Using for school bus stop	YES	X NO		
C.	Assisting senior citizes, persons with disabilities. ect.	X YES	☐ NO		
	If yes, please explain:				
a.	This and the first that the second	h-	_		
d.	Using public bulletin board	X YES	MO NO		
e.	Other	YES	☐ NO		
	If yes, please explain: Murch Bulletons	ete			
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	⊠ NO		
	If yes, please explain:				

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	Better	Just as Good	No Opinion	Worse
If ye	s, please explain:		10.000.000.000	A
For w	hich of the following do	you leave your community? (Cher	ck all that apply.) Where do you	go to obtain these
	Shopping			
K	Personal needs			
×	Banking			
	Employement	Retired		
A	Social needs	,		
1				
Do yo	ou currently use local bu	sinesses in the community?		
	Yes No	= 2		
If yes	, would you continue to	use them if the Post Office is disco	ontinued?	
	Yes No			
		. P 100 1.	141	
	m Im		elepe	
me:	Mu + Me	Januar F		
	P.D. Box 9	s. Rankel Je.	lis, N.C.	28652
	P.D. Box 9		lis, N.C.	28652

Postal Service Customer Questionaire

Dochet 1373330.28652 Page 22P

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps			Ø	
b.	Mailing Letters		X		
C.	Mailing Parcels			\boxtimes	
d,	Pick up Post Office box mail				Ø
e.	Pick up general delivery mail				X
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\boxtimes
h.	Sending Express Mail				\boxtimes
i.	Buying stamp-collecting material				A
Oth	ner Postal Services	1—	1.—1		
a.	Entering permit mailings	YES	⊠ NO		
a.	Resetting/using postage meter	YES	⊠ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ №		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	⊠ NO		
	If yes, please explain:				
d.	Using public bulletin board	∀ES	☐ NO		
e.	Other	YES	XI NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork or shopp	ing or for r	ersonal no	ede2
		YES	MO NO	icisonal ne	eusr
	If yes, please explain:	A-1-2-11			

Docuet 1373330-28652 Page 22pl

	Better	Just as Good	No Opinion	Worse
If ye	s, please explain:			
_				
For w	hich of the following do	you leave your community? (C	heck all that apply.) Where do you go	to obtain these
×	Shopping	Newland,	nc	
	Personal needs			
\times	Banking	Newland.	nc	
	Employement			
	Social needs			
	Yes No	use them if the Post Office is di	scontinued?	
V	Gelly Gr	2009		
	15 Marsh	a Lane Ne	wland, nc a	8657
s: /				
	828-733-	1829		

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Postal Service Customer Questionaire Page 229

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a,	Buying Stamps	Z.			
b.	Mailing Letters	X			
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail	Ø			
e.	Pick up general delivery mail	Ø			
f.	Buying money orders			凶	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail			M	
j,	Buying stamp-collecting material				X
Oth	er Postal Services				
a,	Entering permit mailings	YES	☐ NO		
a.	Resetting/using postage meter	YES	☐ NO		
No	npostal Services	/			
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	☑ NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shoor	oing, or for	personal ne	eds?
		YES	NO		
	If yes, please explain:				

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	Better	Just as Good	No Opinion	Worse
If yes	s, please explain:			
For wh	nich of the following do	you leave your community? (Check all that apply.) Where d	o you go to obtain these
A	Shopping			
X	Personal needs			
X	Banking	ü 8:		
	Employement			
X	Social needs			
Do you	Yes No	usinesses in the community? use them if the Post Office is	discontinued?	
If yes,	Yes No			
If yes,	,	or away		
	,	La au z	n, NC	
: Oa	X Yes □ No achi C 2-0 · Bot	118 Min 33-5825	n, NC	

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Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a,	Buying Stamps				
b.	Mailing Letters				
C.	Mailing Parcels		V		
d.	Pick up Post Office box mail	4			
e.	Pick up general delivery mail				d
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				4
i.	Buying stamp-collecting material				
Oth	ner Postal Services				
a.	Entering permit mailings	YES	NO		
a.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☑ NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	NO		
	If yes, please explain:		21		
Do	you pass another Post Office during business hours while traveling to or from wo	ork or shopp	ing or for	nersonal ne	eds?
	, parameter and a sample and	YES	NO NO	Jordonal No	Jug!
	If yes, please explain:				

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3. previo	previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you ously received Post Office box service or general delivery service, complete this section. How do you think carrier delivery service compares to your previous service?
	☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
<u>If</u>	yes, please explain: Senior (tizen - don't drive, P.O across
_	road from home
4. Fo	or which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these rvices?
Z	Shopping
Æ	Personal needs
Æ	Banking
	Employement
	Social needs
	you currently use local businesses in the community? Yes No Yes, would you continue to use them if the Post Office is discontinued? Yes No No Ruth G. Constantine
Address:	POBOx 7 Minneapolis, N.C 28652
Telephone	525 727
Date:	02/14/2011
	/
Jianna ad	d any additional comments on a congrete piece of paper and attach it to this form. Thenk you for taking the time to

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Postal Service Customer Questionaire Page 225

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			9	
b.	Mailing Letters	4			
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
e,	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				. 🗆
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services		,		
a.	Entering permit mailings	YES	NO		
a.	Resetting/using postage meter	YES	NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	□wo		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal ne	eeds?
		YES	☐ NO		
	If yes, please explain:				

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3. p	previously	viously received c received Post Of very service comp	fice box service	or general delivery s	ge to your delivery serv ervice, complete this s	ice — proceed to que ection. How do you th	estion 4. If you nink carrier
		Better		Just as Good	☐ No Op	pinion	Worse
	If yes,	please explain:					
	-						
4.	For wh		g do you leave y	your community? (Ch	eck all that apply.) Wh	ere do you go to obta	in these
	¥,	Shopping					
	ď,	Personal needs	3				
		Banking					
		Employement					
		Social needs					,
Name	4	/	ve to use them if	the Post Office is dis	scontinued?		
Addre	ess:	POB	202				
Telep	hone:	MINNE	apolis	NC			
Date:		2-14-	2011				
Pleas comp	se add an elete this of	y additional community post	office of ple of	rate piece of paper a r is a rase don't ove little	close is commun	Thank you for taking have le	the time to If IN I Very

Postal Service Customer Questionaire

Dochet 1373330 Page 22+

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

	Pos	etal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		U		
	b.	Mailing Letters		W		
	c.	Mailing Parcels			I	
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				
	f.	Buying money orders			W	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail			W.	
	į.	Buying stamp-collecting material				¥
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	MO		
	a.	Resetting/using postage meter	YES	UNO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	II NO		
	C.	Assisting senior citizes, persons with disabilities. ect.	YES	MA		
		If yes, please explain:				
	d.	Using public bulletin board	YES	□ №		
	e.	Other	YES	□ №		
		If yes, please explain: Posting for sale, yard sales e	tc,			
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for p	ersonal ne	eds?
			YES	LINO		
		If yes, please explain:	ž			

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		Better	Just as Good	No Opinion	Worse
1	f yes, p	olease explain:			
-					
Fo	or whice	ch of the following do	you leave your community? (Ch	neck all that apply.) Where do you g	o to obtain these
	Ū/	Shopping	Develand		
	4	Personal needs			
1.	Us.	Banking			
		Employement			
	y	Social needs			
		Yes No	use them if the Post Office is dis	scontinued?	
e:	Ge	ne R. (5)	teve) Hughes		
ess:	19			ewland, Nic, 28	0.57
ohon	e: §		-5950		
onon					

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			\boxtimes	
b.	Mailing Letters	\boxtimes			
C.	Mailing Parcels				X
d.	Pick up Post Office box mail	\square			
e.	Pick up general delivery mail				\boxtimes
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				X
L	Buying stamp-collecting material				\boxtimes
Oth	ner Postal Services				
a.	Entering permit mailings	YES	X NO		
a.	Resetting/using postage meter	YES	⊠ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	≥ NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	⊠ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	M NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for i	personal ne	eds?
	7	YES	₩ NO		
	If yes, please explain:	ti-			

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3.	previously	y received Pos	ed carrier deliv st Office box se ompares to you	ervice or gen	eral delivery servi	your delivery service - ce, complete this section	 proceed to question. How do you think 	on 4. If you carrier
		Better		Just as	Good	No Opinio	n 🗌	Worse
	-	, please expla	- K K W		n mat	Hamila Can	not co	mnent
4.	For wh	nich of the follo	owing do you le	eave your con	mmunity? (Check	all that apply.) Where	do you go to obtain t	hese
	X	Shopping	Newl	and;	more	ranton;	Jenn.	
	X	Personal n	eeds	ame	_ 0			
	\boxtimes	Banking	new	lan	d			
		Employeme	ent	0 -				
	X	Social need	is va	rior	20/			
5.		Yes X			mmunity?	tinued?		
		Yes _	No	\cap				
Nar	ne:	Ila	Jaye	tro	pst			
Add	dress:	P.O.	Bay	31,		nexpor	la, MC	28652
Tel	ephone:	828.	- 733	-250	28			
Dat	e: Je	R. 15	5,20	11				
			060					

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters		X		
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail	M			
e.	Pick up general delivery mail	D			
f.	Buying money orders				\square
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M	
h.	Sending Express Mail				M
i.	Buying stamp-collecting material				M
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠ NO		
a.	Resetting/using postage meter	YES	⊠ NO		
Not	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	₩ ио		
b.	Using for school bus stop	YES	M NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	⊠ ио		
	If yes, please explain:				
d.	Using public bulletin board	YES	⊠ NO		
e.	Other	YES	☐ NO		
	If yes, please explain: OFTEN WS WORKS W/ Post Office to drop				
Do	you pass another Post Office during business hours while traveling to or from wo		A M	ersonal ne	eds?
		YES	NO NO		
	If yes, please explain:				
				11.	0.
	most grocery snopping occurs in N	ewla	udle	o mg	CBS_
	I do not regularly go into town	all	a I	3110	P
	nost grocery snopping occurs in No I do not regularly go into town once every two weeks currently.				

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	Better	Just as Good	No Opinion	Worse
If yes	s, please explain:			
For w		you leave your community? (Chec	ck all that apply.) Where do you g	o to obtain these
M	Shopping	Johnson Newland	or Lohnson City	
M	Personal needs	Newland		
M	Banking	sewland		
	Employement			
	Social needs			
Do yo	Yes No	The Post Office is disco	ontinued? Go to Car	mly institution mapolis service in Cro
If yes	Yes No		5	
If yes		Tom Wasters		
	Seva +			
e:	Seva +	Tom Masters ius Pasture Roa		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Additional information to share:

Jaia Masters

We have recently moved to Minneapolis, NC (May 2010) in hopes of opening a business here. We have been very pleased with the postal service at the Minneapolis Post Office and have had numerous packages and a large amount mail processed through this station. It is helping to support the business and we see that only growing. By removing this office, it would create significant challenges. The mailboxes for our home are approximately 1 mile down the mountain. The road is not cleared by the state and often we are "snowed in" for 4-5 days at a time. The amount of mail we receive would not fit in a mailbox on the street and would not be secure. Please consider keeping the post office in Minneapolis, in hopes of helping to revive this community that is beginning to grow again.

Tom and Sara Masters PO Box 97 164 Ruins Pasture Road Minneapolis, NC 28652

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Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters	Q/			
C.	Mailing Parcels		1		
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail		Add to the same of		
f.	Buying money orders		W		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		Ty		
h.	Sending Express Mail		9		
i.	Buying stamp-collecting material				
Oth	er Postal Services	7			
a.	Entering permit mailings	YES	☐ NO		
a.	Resetting/using postage meter	YES	☐ NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	NO NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
	If yes, please explain:				
		_/			
d.	Using public bulletin board	YES	□ NO		
e.	Other	YES	NO		
	If yes, please explain:				
					- 102
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal ne	eeds?
		YES	NO		
	If yes, please explain:				

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3,	previously	y received Post Offic	rier delivery, there will be no chang be box service or general delivery s res to your previous service?	e to your delivery service — procee ervice, complete this section. How	d to question 4. If you do you think carrier
		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
	+				
4.	For wh	nich of the following ones?	do you leave your community? (Ch	eck all that apply.) Where do you go	to obtain these
	Í,	Shopping		**************************************	
	Ø	Personal needs			
	ď	Banking	W W		e
	Ø	Employement			
	四	Social needs			
5.	Do you	currently use local	businesses in the community?		
		Yes No			
	If yes,	would you continue Yes No	to use them if the Post Office is dis	continued?	
	. //	Yes A No	7 17.77		
Nam	ie:	loma 2	Sue Hobbs		
Addı	ess: C	PO BO	\$118 Minre	polis, NC	
Tele	phone:	828.	733 - 5948	0 /	
Date	:	2-15-	11		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Do chut 1373330 Page 22X

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		Ø		
b.	Mailing Letters				
C.	Mailing Parcels	abla			
d.	Pick up Post Office box mail	Z/			
e.	Pick up general delivery mail	Z			_
f.	Buying money orders			Ø	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø,
h.	Sending Express Mail				d
i,	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	☑ NO		
a.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☑ NO		
b.	Using for school bus stop	YES	☑ NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	_ NO		
	If yes, please explain:				
			/_		
d.	Using public bulletin board	YES	☑ NO		
e.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	ing, or for p	ersonal ne	eeds?
	ns et	YES	NO		
	If yes, please explain:	-			

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	Better		Just as Good		No Opinion	Worse
If yes	s, please explain:					
For wh	nich of the following d	o you leave	your community? (Che	ck all that appl	y.) Where do you g	o to obtain these
\square	Shopping					
	Personal needs					
	Banking					
	Employement					
	Social needs					
	Yes No Would you continue to		n the community? If the Post Office is disc	ontinued?		
	Yes No No would you continue to			ontinued?		
	Yes No No would you continue to			ontinued?		
If yes,	Yes No No would you continue to			ontinued?		
If yes,	Yes No No would you continue to			ontinued?		
If yes,	Yes No No would you continue to			ontinued?		
If yes,	Yes No No No Yes No	o use them i			s form. Thank you f	or taking the time to

28652

828-733-2463

Postal Service Customer Questionaire

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1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps		X		
b.	Mailing Letters	X			
C.	Mailing Parcels			A	
d.	Pick up Post Office box mail	\boxtimes			
e.	Pick up general delivery mail			M	
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail				
i,	Buying stamp-collecting material				
Oth	ner Postal Services				
a.	Entering permit mailings	YES	O NO		
a.	Resetting/using postage meter	YES	₩ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	YES	✓ NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	Z YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
-	0.5.00		1		17727
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	personal ne	eds?
		YES	No No		
	If yes, please explain:				

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	Better	Just as Good	No Opinion	Worse
If ve	s, please explain:			. A
<u>,</u>	, process on process			
For w	hich of the following do	you leave your community? (Che	eck all that apply.) Where do you go	o to obtain these
由	Shopping			
压	Personal needs			
A	Banking			
A	Employement			
Do yo	Social needs	usinesses in the community?		
	u currently use local bu	usinesses in the community? use them if the Post Office is disc	continued?	
If yes	Yes No would you continue to		continued?	
12 - 12 - 1 12	Yes No would you continue to			C
If yes,	Yes No would you continue to	use them if the Post Office is disc		C

complete this questionnaire.

Postal Service Customer Questionaire

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1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		A		
b.	Mailing Letters		V		
C.	Mailing Parcels			\vee	
d.	Pick up Post Office box mail	>			
e.	Pick up general delivery mail				M
f.	Buying money orders				V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail			K	
i.	Buying stamp-collecting material				V
Oth	ner Postal Services			W3	
a.	Entering permit mailings	YES	₩ ио		
a.	Resetting/using postage meter	YES	₩ ио		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	VES YES	☐ NO		
b.	Using for school bus stop	YES	₩ NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	NO IV		
	If yes, please explain:				
d.	Using public bulletin board	YES YES	☐ NO		
e.	Other	YES	₩ ио		
	If yes, please explain:	App			
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shops	oing, or for i	personal ne	eeds?
		YES	NO IN		
	If yes, please explain:	-			

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	Better	Just as Good	No Opinion	Worse
If yes	, please explain:		09 8 —9.	
		you leave your community? (Chec	k all that apply.) Where do you	go to obtain these
servic	es? Shopping			
V	Personal needs			
M	Banking			
	Employement			
7	Social needs			
•	Yes No	usinesses in the community? use them if the Post Office is disc	ontinued?	
If yes.	Yes No			
		and mullin	ix	
		and mulling Minneapolis	ix NC 286	52
me: G		minneapolis, 1994	ix NC Z86	

complete this questionnaire.

. . .

Postal Service Customer Questionaire

Jocket 1373330 Page 2299

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			V	
b.	Mailing Letters				
C.	Mailing Parcels			V	
d.	Pick up Post Office box mail	V			
e.	Pick up general delivery mail			1	
f.	Buying money orders			V	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			V	
h.	Sending Express Mail				V
i.	Buying stamp-collecting material				V
Oth	ner Postal Services				
a.	Entering permit mailings	YES	NO		
a.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☑ NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
	If yes, please explain: handicapped Parking - rails	:			
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork or shoor	ning or for	nersonal ne	eds?
20	, or part and the one of the order of the or	YES	4 NO	Jordonai III	33331
	If yes, please explain:				
	- Vinderson - District				

Docket 1373330 Page 22 aal

3.	previously	y rece	eived Post Office	e box service	there will be no c e or general delive evious service?	hange to your d ery service, con	eliver nplete	y service — proc this section. Ho	ceed to ques w do you thi	stion 4. If you ink carrier
			Better		Just as Good			No Opinion		Worse
	If yes	, plea	se explain:							
	1									
4.	For wh	nich o	f the following	do you leave	your community?	(Check all that	apply	/.) Where do you	go to obtain	n these
	1	Sh	opping							
	4	Pe	rsonal needs							
	4	Ва	nking							
	4	En	nployement							
		So	cial needs							
5.		N	Yes No	+ Pos to use them i	the community? From the Post Office in	e	?			
Nam	e:	Re	eth M	Broi	wn					
Addr	ess: /	0.0	. Box	33, N	linnear	olis,	1/6	1 286	52	
Tele	ohone:	8	28- 7	33_5	309					
Date	: 0	2-	14-1	1						

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Service Customer Questionaire

Docket 1373330 Page 22 bb

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			\square	
b.	Mailing Letters				
C.	Mailing Parcels				
d,	Pick up Post Office box mail		\square		
e.	Pick up general delivery mail		1		
f.	Buying money orders			\checkmark	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				V
h.	Sending Express Mail				V
i,	Buying stamp-collecting material				V
Otl	ner Postal Services				
a.	Entering permit mailings	YES	NO M		
a.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	✓ NO		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	☑ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork or shoon	ing or for	personal ne	eds?
	, , , , , , , , , , , , , , , , , , ,	YES	M NO	oraginal lic	
	If yes, please explain:				

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Page 22661
proceed to question 4 If you

3.	previously	received Post Office box service or general delivery service, complete this section. How do you think carrier service compares to your previous service?
		☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
	If yes	the to complete our needs.
4.	For wh	ch of the following do you leave your community? (Check all that apply.) Where do you go to obtain these ?
		Shopping Newland, NC
	Ø	Personal needs Newland, NC
		Banking Newland, NC
		Employement
		Social needs
5. Nar	If yes,	currently use local businesses in the community? Yes No Yould you continue to use them if the Post Office is discontinued? Yes No Ston Thomas
Add	Iress: \	O Box 112 Minneapolis, NC 28452
Tele	ephone:	28-737-0307
Dat	e: 2	-13-11
Die	ase add an	additional comments on a congrate piece of paper and attach it to this form. Thank you for taking the time to

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		\square		
b.	Mailing Letters		Ø		
C.	Mailing Parcels			V	
d.	Pick up Post Office box mail		abla		
e.	Pick up general delivery mail		$ \sqrt{} $		
f.	Buying money orders			V	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			V	
h.	Sending Express Mail				1
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO NO		
a.	Resetting/using postage meter	YES	NO M		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	V NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	☑ NO		
	If yes, please explain:				
d.	Using public bulletin board	✓ YES	☐ NO		
e.	Other	YES	NO NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	arle ar abane	ing or for	semenal a	20402
DO	you pass another Post Onice during business hours while travelling to or from we	YES	NO	personal ne	eeus?
	If yes, please explain:				
	90 100.00 V				

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3. pr	ously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you ously received Post Office box service or general delivery service, complete this section. How do you think carrier delivery service compares to your previous service?	
	☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse	
	i yes, please explain: Often felt mail was tampered with, box could be accessed by anyone as not in sight from my bome	
4.	or which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these	
76	Shopping 100185 to Maril and	
	Personal needs Walmart monthly in TN	
	Banking Monthly in Newland	
	Employement	
	Social needs	
5.	you currently use local businesses in the community? N/A We have nothing left! Yes No	
	yes, would you continue to use them if the Post Office is discontinued?	
Name:	Davy and Georgina Fields	
Addres	POBOX 145 Minneapolis NC 28652	
Telepho	: 828 733 7211 (private) do not release nlease	
Date:	-17-11	
Date:		
comble	d any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to this questionnaire.	
hi	have many Elderly & disabled or refired zens here. This will be the final Straw our "little Minneapolis" being lost for good, Bad Idea!	
Ne	have many Elderly & disabled or refired	
Tit	zens here. This will be the final Straw ,	
\cap	our "little Minneapolis" being lost for good	,
Sa.	, Bad Idea!	

Dear Mr Hobbs

Thanks for your concern for our Minneapolis, Ne Post Office, and yes, I do

have an opinion.

To begin with, our post office is very Valuable to us in many ways. We elderly have the ability to walk to the post office and get our own mail, send our packages to bur children that live in many different states and our wonderful post office per-sonnel is always there to help us. All this without having someone to drive us to Newland which is eight miles away, not four. Our post office also serves us with another very important function. The delight of our day is meeting our Friends and exchanging Validation of being alive and needs of others. As we grow older we need the best service possible and we have earned that RIGHT,

When I was five years old my mother began to send me to get the mail. She always gave me a dime to buy a war stomp and put it on a stamp boot. When the book was filled we rejoiced. some of that money helped put me through school. That was 71 years ago. So you see, our Post Office has a real meaning to us.

I beg you, please let us keep what we have. Sincerely, Faignita Johnson excuse the paper plase (1)

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Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never Buying Stamps a. Mailing Letters b. Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. i. Buying stamp-collecting material Other Postal Services Entering permit mailings a. YES I NO Resetting/using postage meter a. YES NO Nonpostal Services Picking up government forms a. NO (such as tax forms) b. Using for school bus stop NO Assisting senior citizes, persons with disabilities, ect. C. in walking them to the post office to get their mailing done Using public bulletin board d. YES e Other YES I NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES If yes, please explain:

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3. p	you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you reviously received Post Office box service or general delivery service, complete this section. How do you think carrier bute delivery service compares to your previous service?
	☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
	If yes, please explain: We live in assorted mountain areas-All
	1 dre steep and very hatardous (it took me 3 days to get my car off the thountain, last snow - To get my main
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Rarely - Too far Away - 605 too much.
	Personal needs Drug store - eight miles away
	Banking
	Employement
	Ocial needs We get this at the post office and (Next Door Fellowship Hall at some Times)
	(Next Door Fellowship Hall at some Times)
5.	Do you currently use local businesses in the community? Yes Y No There are NO businesses in our community
	Yes Y No There are NO
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No
	Faynita Johnson
Name	
Addre	ss: P.O. Box 157 Minneapolis, NC-28652
Telep	hone: 828-260-3598 (Cell)
Date:	February 26-2011
	e add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to lete this questionnaire.
500-0001014 18 -00	TE worst comes to worst would you
0	consider the new steel mail boxes, w/ Key-
	But please sake the POST OFFICE.
	Frinita Cohuson

Steve Hobbs Manager, Post Office Operations P. O. Box 27499 Greensboro, N. C. 27498-9900

Dear Mr. Hobbs:
The closing of Minneapolis Post Office would be a disservice to the people. This office serves as a historical marker of the area. There would be many harmful effects with its closure. Those of much concern are:

1. Hardships for the elderly now served
2. Hardships for the businesses in the area
Given the terrain, weather and roads
these problems would be of great magnitude.
There would be many days that folks would
go without mail service. Surely there
are other offices that if closed would not
have such damaging effects.
Your kind attention to the needs of the
Please find other solutions without harming
so many rural folks.

Lincerely, Carolyn B. Canupp Appalachian Ann Minneapolis, N. C. 28652

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Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following: Monthly Never Postal Services Daily Weekly V **Buying Stamps** b. Mailing Letters V Mailing Parcels M Pick up Post Office box mail d Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. V Buying stamp-collecting material Other Postal Services Entering permit mailings I NO a. Resetting/using postage meter YES NO a. Nonpostal Services Picking up government forms NO (such as tax forms) NO Using for school bus stop b. Assisting senior citizes, persons with disabilities, ect. YES NO If yes, please explain: Not available Using public bulletin board YES NO d. YES I NO Other If yes, please explain:

e. Other

If yes, please explain:

Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, please explain:

There are many days that I do not leave the community.

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Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			1	
b.	Mailing Letters			V	
C.	Mailing Parcels				
d.	Pick up Post Office box mail		V		
e.	Pick up general delivery mail		1		
f.	Buying money orders			W	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Z	
h.	Sending Express Mail			Y	
i.	Buying stamp-collecting material				W
Oth	ner Postal Services				
a.	Entering permit mailings	YES	NO		
a.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	1- YES	No		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	WO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for r	personal ne	eds?
		YES	NO NO		
	If yes, please explain:				
	3				

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3.	previously	y rece	ly received carrie lived Post Office service compares	box service	there will be no che or general delive evious service?	ange to your d ery service, con	eliver	y service — proc this section. Ho	ceed to ques w do you thi	tion 4. If you nk carrier
			Better		Just as Good			No Opinion		Worse
	If yes	, plea	se explain:							
4.	For wh	nich o	f the following do	you leave	your community?	(Check all that	apply	.) Where do you	go to obtain	n these
	V	Sh	opping							
		Pe	Personal needs							
	V	Ва	Banking							
		En	nployement							
	4	So	cial needs							
5. Nam	If yes,		Yes No	There	the community?			'n the C	om unit	£!.
Add	ress:		PO. B.	DX 15	4 Min	meapol	ìS			
Tele	phone:			*						
Date	e:									

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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To Whom it may concur,

We earnestly sequest that you will not close down the Minneapetis past office on the services given. The nearest retail services you have suggested are retail services you have suggested are approximately 12 miles away. I might go approximately 12 miles away. I might go to Newland one time a month, maybe less. To Newland one time a month, maybe less. It don't askally shep there. My husband works of don't askally shep there. My husband works for the avery Bus Darage and is not allowed for the avery Bus Darage and is not allowed to stop anywhere in the company truck. Therefore, getting one mail + services would the Very difficult.

Because of prowlers in our area, we keep quard does on the premises. A rural package carrier just about got his ligs taken off because of a night delivery and not heeding the warnings. Thanks for your consideration on this matter!

Sincirely, Jack Shawn. Jessica Jones

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Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never			
a.	Buying Stamps			X				
b.	Mailing Letters		X					
C.	Mailing Parcels			X				
ď.	Pick up Post Office box mail	\bigvee						
e.	Pick up general delivery mail				X			
f.	Buying money orders				X			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X				
h.	Sending Express Mail				X			
i.	Buying stamp-collecting material				X			
Oth	ner Postal Services							
a.	Entering permit mailings	YES	NO 🔀					
a.	Resetting/using postage meter	YES	X NO					
No	npostal Services							
a.	Picking up government forms (such as tax forms)	YES	🔀 ио					
b.	Using for school bus stop	YES	Х ио					
c.	Assisting senior citizes, persons with disabilities, ect.	YES	X NO					
	If yes, please explain:							
d.	Using public bulletin board	X YES	NO					
e.	Other	YES	NO X					
	If yes, please explain:							
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?								
		YES	X NO					
	If yes, please explain:	11,						

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Better Just as Good No Opinion Worse If yes, please explain: 4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Lumbard monthly ar Jess Banking Lumbard monthly ar Jess Employement Social needs Social needs Social needs Social needs Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Name: A Say 12 Muneapolicity M. C. 2065 2 Telephone: 228 - 733 - 96 M4 Date: 2 - 2 - 11 Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire. If yes Social needs Social needs Social needs Social needs Social needs Social needs Yes No Name: A Social needs Yes No Name: A Social needs Social needs Social needs Yes No Name: A Social needs Yes No Name: A Social needs Social needs A	3. pi	reviously	received Post Office	r delivery, there will be no chang box service or general delivery to your previous service?	ge to your delivery service — proceed service, complete this section. How	ed to question 4. If you do you think carrier
4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Lead Lea			Better	Just as Good	No Opinion	Worse
Shopping Muland I monthly are less Banking Newland I monthly are less Employement Social needs		If yes,	please explain:		26° 54° 55°	
Shopping Muland I monthly are less Banking Newland I monthly are less Employement Social needs						
Shopping Muland I monthly are less Banking Newland I monthly are less Employement Social needs		For whi	ch of the following do	you leave your community? (Cl	neck all that apply) Where do you g	o to obtain these
Personal needs Banking Newland monthly or less Employement Social needs 5. Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Name:	4.	services	\$?	you loave your community? (Or	ar that approx, where do you gi	o to obtain triese
Banking Newland monthly or less Employment Social needs 5. Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Name: A Social needs Address: P. D. Social needs Address: P. D. Social needs Telephone: 228-733-9644 Date: 2-21-11 Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire. Let a Social needs Address: P. D. Social needs Add		X	Shopping 1	ulad b	i monthly	
Employement Social needs Social needs No If yes, would you continue to use them if the Post Office is discontinued? Yes			Personal needs	A 1	2	
Social needs 5. Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Name: Address: P. J. Boy 12 Munneapalis, M. C. 20652 Telephone: 1 228 - 733 - 96 46 Date: 2 - 21 - 11 Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire. I am blind and am able to get some ane to pich up may mail and awail mail my correspond as they pass the local post affice. The get affice to a get to are any pass the local post affice. The get affice to a get to are any pass the local post affice.		X	Banking Neu	sland m	onthly or le	لده
5. Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Name: Address: P. D. Bay 12 Munneapalise; A. C. 28452 Telephone: 228 - 733 - 9646 Date: 2 - 2 - 11 Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire. If am blind and am able to get some and the pich up may mail and awail mail my correspond as they pass the local post affice. In a get to one any pass the local post affice. It is get to one any pass the local post affice. It is get to one any pass the local post affice.			Employement		J	
Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Name:			Social needs			
Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Name:			·			
If yes, would you continue to use them if the Post Office is discontinued? Yes No Name: Address: P. D. Bay 12 Munneapalis, M. C. 20652 Telephone: 1 228-733-9646 Date: 2 - 21-11 Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire. I am blind and am able to get some one to pick up may mail and awill mail my corresponds as they pass the local post office. To get to one any some place use of place use of post office. To get to one any some place use of problem is questionnaire.	5.	Do you	currently use local bu	sinesses in the community?		
Name: Address: P. J. Bay 12 Mumeapalis, M. C. 28652 Telephone: 1-828-733-9646 Date: 2-21-11 Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire. I am blind and am able to get some ane to pick up my mail and awail mail my correspon as they pass the local post office. To get to one any south place use I would have I hive some one to the some one to the some one to the south post of the south have I hive some one to the south south have I hive some one to the south south have I			Yes No			
Address: P. D. Day 12 Memeapolis, M. C. 28652 Telephone: 1-228-733-9646 Date: 2-21-11 Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire. I am blind and am able to get some one to pich up may mail and awill mail my correspon as they pass the local post affice. To get to one any some place used would have I have some one to the some of the some one to the some of		If yes, v	ould you continue to	use them if the Post Office is di	scontinued?	
Address: P. J. Box 12, Mumeapalis, M. C. 28652 Telephone: 1-828-733-9646 Date: 2-21-11 Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire. Let am blind and am able to get someone to pich up my mail and awill mail my correspon as they pass the local post office. To get to one any see place use of mould have it have someone to the someone of the local post			Yes No			
Address: P. J. Box 12, Mumeapalis, M. C. 28652 Telephone: 1-828-733-9646 Date: 2-21-11 Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire. Let am blind and am able to get someone to pich up my mail and awill mail my correspon as they pass the local post office. To get to one any see place use of mould have it have someone to the someone of the local post						
Telephone: 1-228-733-96 #4 Date: 2-21-11 Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire. Let am blind and am able to get some one to pich up my mail and awill mail my correspond as they pass the local post office. The get to one any scar place use of would have there some one to the local post of t	Name:	0		C. B.110	10000	
Telephone: 1-228-733-96 #4 Date: 2-21-11 Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire. Let am blind and am able to get some one to pich up my mail and awill mail my correspond as they pass the local post office. The get to one any scar place use of would have there some one to the local post of t		1	9	C C MC	nu nan	
Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire. If am blind and am able to get some one to pich up my mail and awill mail my corresponds as they pass the local post office. To get to one any prose place also all would have a bire some one to the total mould have a	Addres	ss:	P.D. Be	4 12 Mu	meapolis, 1	1.C. 22652
Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire. If am blind and am able to get some one to pich up my mail and awill mail my corresponds as they pass the local post office. To get to one any prose place also all would have a bire some one to the total mould have a	Telenh	ione.	000-	M23-0/11/	Ų .	
Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire. I am blind and am able to get some one to pick up my mail and availl mail my corresponds as they pass the local post office. The get to one any proser place also d would have I have some one to the total mould have I	relepi	ione.	-828	133- 76 46		
el am blind and am able to get someone to pich up my mail and will mail my correspon as they pass the local post office. The get to one any scar place else el would have it him someone to the someone to the local post office.	Date:	a	-21-l			
el am blind and am able to get someone to pich up my mail and will mail my correspon as they pass the local post office. The get to one any scar place else el would have it him someone to the someone to the local post office.	Diagon		-4381		7 h 751 1172 = 7 1	
The state of the s	comple	ete this qu	additional comments Jestionnaire.	on a separate piece of paper a	nd attach if to this form. Thank you f	or taking the time to
The state of the s	0		A A	, ,	A' - A'	
The state of the s	el	am	- blind	and am a	ble to get.	someone to
The state of the s	40	rich	up m	my mail and	avill mail	my Contains
The state of the s	'(32 3	they sas	of the Lord	1 2 2 -1 1 1 1 ·	y of sospan
The state of the s		+	9 1-00	and the same	- post office	- de get
The state of the s		10	one an	y place	- else el mon	Id have t
I delight to sich it up daily and rue have had		- 100				0 15 -
edelighten to pick it up daily and rue have had		^^	1 +	m fo he	ise one so	gu it or to
problem of mail being to have had	لعل ا	May	bay, ir,	my home	is too for	from a
problem of mail being to the name had		4	me to y	sich it up	daily and me	10.1-1
		4	Iroblem'	of mail be	eng tal	nave had a

post office saved. We wish to appeal the decision to about our post office

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If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?								
		Better	Just as Good	No Opinion	Worse			
	If yes,	please explain:						
	_							
4.	For wh	ich of the following do	you leave your community? (Chec	k all that apply.) Where do you go	to obtain these			
	\bowtie	Shopping 1	euland my	onthly				
		Personal needs		9				
	X	Banking \(\square\)	euland qu	eartury				
		Employement	0	1				
		Social needs						
-		0 F 11						
5.	Do you	Yes X No	sinesses in the community?					
	If yes,		use them if the Post Office is disco	ntinued?				
		Yes No						
Nar	me: \mathcal{B}	renda s	Sail Bucha	~~~				
Add	dress: 4	D. B.	4 72 Menn	eapolis, 1	P. 28652			
Tel	ephone:).	-828-7	33-9646					
Dat	te: 2	- 21 - 1		7				
		y additional comments questionnaire.	on a separate piece of paper and	attach it to this form. Thank you fo	or taking the time to			
II	ere.	in ma	0 /					
۱	+	1	bank or sh	opping cente	in our tour			
1	ul	a star	ely go to	Newland of	where ch do			
	wind	bankin	g and most.	thouse in				
	9-	5 and	mont al	acception, as	where I do			
	0.1	20-1 1	- in a sound	as of hus	voess are			
	m	ing /	5.00, Thy &	onpleyment	is is			
	1	meapol	and it	would be	is is a personal suhere to			
	h	ardship	to have t	o go else	suhere to			

puck up or mail my correspondence. Thy husband' family at one time received their mail in a best, I as our home is so far from the highway it was impossible to see it and some of their mail var stolen from their bost. At the post office our mail is secure. I wish to appeal the desision to close our post office.

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Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			K	
b.	Mailing Letters	15	, 🗌		
c.	Mailing Parcels	A			
d.	Pick up Post Office box mail	M			
e.	Pick up general delivery mail		M		
f.	Buying money orders			1	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			K	
h.	Sending Express Mail			\square	
i.	Buying stamp-collecting material				1
Oth	er Postal Services				2
a.	Entering permit mailings	YES	NO 📉		
a.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	M NO		
b.	Using for school bus stop	YES	NO IN		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	M NO		
	If yes, please explain:	-			
	-				
d.	Using public bulletin board	_ YES	A NO		
e.	Other	YES	□ №		
	If yes, please explain:	-			
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal n	eeds?
	eq. (C.)	YES	NO NO		
	If yes, please explain:	-	(

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	Better	Just as Good	No Opinion	Worse
If ves	, please explain:	6AE	Allsell B	
For wh		you leave your community	? (Check all that apply.) Where do you	go to obtain these
SETVICE	Shopping	New	AAND 15 MAVO	effixe
	Personal needs	Neu	0/AND, 1300	DACK
X	Banking	New	1848	
	Employement	1//	4	
	Social needs	MICHA	1500/51 B)	12/2/ 170
			7	
	Yes No			
If yes,		use them if the Post Office	e is discontinued?	
If yes,		use them if the Post Office	e is discontinued?	
If yes,	would you continue to	use them if the Post Office	e is discontinued?	- Auto
	would you continue to	use them if the Post Office	e is discontinued?	TANTOSO,
e: /	would you continue to	o use them if the Post Office Solution Solut	e is discontinued?	= NC = NC
e: ress:	would you continue to	use them if the Post Office 35 - 9 37 - 9 37 - 9 37 - 9	e is discontinued?	- ANESO = NZ 5-19/18.
e: /	would you continue to	o use them if the Post Office Solution Solut	e is discontinued?	= NC 5-11/12.
e: phone:	would you continue to Yes No N	35 - 9 24 / 33 / 3 73 Is on a separate piece of participation	e is discontinued?	AND SO
e: phone:	would you continue to Yes No N	35 C. 9 ex 133 1 3 736	1/26/16 /1 Minnedpol) 2-6693 (3	

Dochet 1373330 Page 22 hh2

Dear Ms Lambert:

In response to your questionaire. We are residents of Yellow Mountain Ranch Avery Co. NC. We receive our mail at P.O box 133 Minneapolis. We object strongly to your proposed closing of Minneapol is P.O. for the following reasons. One, we do not believe rural delivery is a viable option. Yellow Mountain Ranch is an enclave of 18 homeowners living on Yellow Mtn., a pristine wilderness of NC forest & mountainous terrain. There is a single gravel road maintained by the residents. The road extends approx 3.5 mi. from 19E which is approx 1 mile from Minneapolis. To the best of my knowledge, all of the residents have mail box delivery @ Minneapolis.for obvious reasons, Newland is another 4 mi.(another 15 min. travel time.) The gravel road is well maintained but a very steep grade makes 4 wheel drive vehicles a mandatory. In the winter (esp. the last two winters) chains on all 4 tires is req. to traverse to the top.I believe a standard USPS del. truck would find the road impassible on many winter days. In the summer this one lane road can be challenging in inclement weather. Certainly a 4-wheel drive vehicle would be required for safety sake. The cost of the extra travel to deliver mail to the top would be prohibitive from Newland P.O

Second. The Minneapolis P.O. is the social center of the nearby mountain residents. To remove it from the local community would have a devastating effect on the social interaction of the residents of this very rural area of Avery Co. NC. We love the ambiance of the mountains & believe it would much more cost ineffective to close Minneapolis PO. We respectfully request you continue to operate Minneapolis P.O. for the forseable future.

Sincerely Yours,

Richard C. Hudson M.D.

Bette G. Hudson

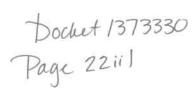
Bette G. Hudson

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Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			A	
b.	Mailing Letters		4		
C.	Mailing Parcels				1
d.	Pick up Post Office box mail	V			
e.	Pick up general delivery mail				Y
f,	Buying money orders				4
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				4
h.	Sending Express Mail				4
i.	Buying stamp-collecting material				4
Oth	ner Postal Services	1—	.—	-	
a.	Entering permit mailings	YES	NO		
a.	Resetting/using postage meter	YES	Y NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	Y NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	NO		
	If yes, please explain: I am a person with disabilities				
d.	Using public bulletin board	YES	Y NO		
e.	Other	YES	Y NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shops	oing, or for r	personal ne	eds?
		YES	₩ NO	and the second second second	
	If yes, please explain:				



	Better	Just as Good	No Opinion	Worse
If yes,	please explain: No	privacy and a	No Opinion	1 Setting Stole
Forwh	ich of the following de v	you leave your community? (Charle	call that apply.) Where do you go t	to obtain these
service	es?			
4	Shopping	my mother doe	es this and so	es to differen
	Personal needs	places in an	dout of our	county - Are
Y	Banking	/		
	Employement			
4	Social needs			
	Yes No	sinesses in the community? use them if the Post Office is disco	ntinued?	
	1 Assault Assault			
e: <i>Am</i>	ig J. Grin	dstaff by	no ther and gua	ardian
e: An	J. Grin	dstaff by 1 Minneapolis	nother and gua NC 28652	ardian

Dochet 1373330 Page 22jj

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		M.		
b.	Mailing Letters				
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail	Ø			
e.	Pick up general delivery mail	\square			
f.	Buying money orders		X		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Ø			
h.	Sending Express Mail	M			
i.	Buying stamp-collecting material			X	
Oth	ner Postal Services			/	
a.	Entering permit mailings	YES	☐ NO		
a.	Resetting/using postage meter	X YES	☐ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
	If yes, please explain:		m unable	+ to 01	not
	feeling like going in the worker brings it to my	Car			
d.	Using public bulletin board	X YES	☐ NO		
e.	Other	X YES	☐ NO		
	If yes, please explain:	Iam	a 96 4	ear old	
Do	man and love seen businesses come and go the P.O. you pass another Post Office during business hours while traveling to or from we	IS THE	EOMY ?	BUSINES	SLEFT.
50	700 Page another 1 out office during business flours write travelling to of from Wi	2		ersonal ne	eds/
		X YES			ones I
	If yes, please explain:	OVR P.	0. 15 1	The per	47+HWOD
	of our community and I support it and	only it	-,		

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p	reviously	viously received ca vireceived Post Off very service compa	ce box service	e or genera	delivery service	our delive complet	ry service — proce e this section. How	ed to questic do you think	on 4. If you carrier
		Better		Just as Go	ood		No Opinion	X	Worse
	If yes,	please explain: /	Carrier S	Would	not provide	001	Community	with	115
4.	For wh	ich of the following	do you leave	your comm	unity? (Check all	that appl	ly.) Where do you g	go to obtain t	hese
	X	Shopping	gray :	shop ,	pkewhere				
							Hr. P.O. 1	zensdes	that
	\boxtimes	Banking		7.	/			7001000	77-07
		Employement	Retired						
		Social needs	retween CI	hurch an	d the P.O	. I	See whom	I Wein	t to.
5.	Do уоц	currently use loca		n the comm	unity?				
	If yes, v	would you continue		f the Post C	Office is discontin	ued?			
		Yes No							
Name:	Woo	d Hall 40	UNG						
Addres	ss: /30	o Big Honse	CREEK.	Rd N	INNKAPOL	s, No	28652	PO.	Box 19
Teleph	none: (8	328)-733-2	349					1	
Date:	2/15	/11							
Dlagage	add an	, additional comm				Total Control of the	20 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2		

Dochet 1373336 Page 22kk

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

					5	
Po	stal Services	Daily	Weekly	Monthly	Never	
a.	Buying Stamps			W		
b.	Mailing Letters		4			
C.	Mailing Parcels				4	
d,	Pick up Post Office box mail	Y				
e.	Pick up general delivery mail				U	
f.	Buying money orders				4	Casio
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				¥	
h.	Sending Express Mail				y	
j.	Buying stamp-collecting material				4	
Oth	er Postal Services					
a.	Entering permit mailings	YES	19 NO			
a.	Resetting/using postage meter	YES	YNO			
No	npostal Services					
a.	Picking up government forms (such as tax forms)	YES	Y NO	not ou	ailab	le
b.	Using for school bus stop	YES	NO			
C.	Assisting senior citizes, persons with disabilities, ect.	V YES	☐ NO	Pichu	p meg	desoble
	If yes, please explain:			Pichu	440	mare
d.	Using public bulletin board	YES	Y NO			
e.	Other	YES	☐ NO			
	If yes, please explain:					
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for	personal ne	eds?	
			an			
	If yes, please explain:	Gres Everyl	1,	4.		
	n yes, piedse expidin.	Tuerye	ne ave	2/1/10		

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3.	previously	eviously received carrier delivery, there will be no change to your delivery service — proceed to que y received Post Office box service or general delivery service, complete this section. How do you to ivery service compares to your previous service?	estion 4. If you think carrier
		Better Just as Good No Opinion	Worse
	If yes	and no Chance of Setting your made stal	Office
	-0-	ad no Chance of Setting your made stall	
4.	For wh		
	F	Shopping Mewland Spreakers, Johnson Cety, Box	Ne
	F	Personal needs	
		Banking	
		Employement	
	19	Social needs	
5.		Yes No Yes No Yes No Would you continue to use them if the Post Office is discontinued? Yes No	
Nam	ne:	Peggs Grindsdagg	
Add	ress	POBOX 100 Minneapolis NC 286	52
Tele	phone:	828-733-5054	
Date	1;	2-18-2011	

Dochet 1373330 Page 2211

Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never Buying Stamps Mailing Letters b. as reeded Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail as reeded Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. i. Buying stamp-collecting material Other Postal Services Entering permit mailings а. YES NO Resetting/using postage meter a. NO YES Nonpostal Services Picking up government forms a. NO (such as tax forms) b. Using for school bus stop YES NO C. Assisting senior citizes, persons with disabilities. ect. NO YES If yes, please explain: Using public bulletin board d. YES NO Other e. YES NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? If yes, please explain:

Dochut 1373330 Page 22111

p	previously received carrier delivery, there will be no change to your delivery service — proceed to operate process of previously received Post Office box service or general delivery service, complete this section. How do you route delivery service compares to your previous service?	uestion 4. If you a think carrier
	Better Just as Good No Opinion	Worse
	If yes, please explain: of renorms my flow Cherk by	mailand
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to observices?	otain these
	Shopping	
	Personal needs	
	Banking	
	Employement	
	Social needs	
	. ,	
5.	Do you currently use local businesses in the community? Yes No	
	If yes, would you continue to use them if the Post Office is discontinued?	
	Yes No	
Name	e: Sarah Young	
Addre	ess: P.O. BOTO 125 Minneapolis, NC 280	152
Teleph	phone: 828 - 733 - 6757	
Date:	2/22/11	
Please	se add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking plete this questionnaire.	ng the time to
el	Jul That if our post office is closed	A Place
Co	Jul That if our post office is closed mountily will die This is the las les Can See one another in passive.	of place we would
ypy	preciate you Gime and Considerice.	
W	(atte).	
	Sarah Solex	

Dochet 1373330 Page 22mm

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		\square		
b.	Mailing Letters	Ø			
C.	Mailing Parcels				
d.	Pick up Post Office box mail	\square			
e.	Pick up general delivery mail	\square			
f.	Buying money orders			V	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		\square		
h.	Sending Express Mail		Ø		\Box
ì.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	□ №		
a.	Resetting/using postage meter	YES	☐ NO		
No	npostal Services	7			
a.	Picking up government forms (such as tax forms)	✓ YES	☐ NO		
b.	Using for school bus stop	YES	NO		
c.	Assisting senior citizes, persons with disabilities. ect.	☐ YES	☐ NO		
	If yes, please explain:	alder i	and he	AdiCaro	of d
	MyMburs of our Communityboxe mail from to their	(46.		(
d.	Using public bulletin board	✓ YES	☐ NO		
e.	Other	√ YES	☐ NO		
	If yes, please explain:	Printes	a Wer	1" to	OUT
	community, Let's people see one another they otherise	Janda +	see.		
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	☐ NO		
	If yes, please explain:	I Dass	Serve	1 bit r	uver
	Corduct any busines any other way then though the ile	UNERLIS	Po, be	CGUS 2	
	If yes, please explain: Conduct any business any other way than though the United to support it as it is the only business in	left in	sur sm	211 6	UN.

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3. pre rou	viously received Post Office te delivery service compare	e box service or general delive es to your previous service?	ry service, complete this	section. How do you thin	ık carrier
	Better	Just as Good	A	pinion	Worse
	If yes, please explain: 1/	Course Server in. la	false muc ma	11 our commo	nity would
	Likely DIEGU	7 /			
	For which of the following deservices?	o you leave your community?	(Check all that apply.) W	nere do you go to obtain	these
	Shopping For	Cl. Hes			
	Personal needs	Due to the farming or	the community	non his necsore	I weeds met
	Banking by 9	kny to the p.o. and s	erry local forme	ri.	
	Employement 6	ON MYOUN BUSIN	655		
	Social needs (with the P.O. I	See the people	e iveeldy fr	et daily
5.	Do you surrently use level b	1.0	/ /	1	1
5.	Yes No	businesses in the community?			
		o use them if the Post Office is	s discontinued?		
	Yes No				
		7			
Name:	Wood Hall Yard	GIA CONNER D	apour Convecti	ioni)	
Address	: P.O. Bax 1	MINNEMOLIS, N	1C 2865Z		
Telepho	one: 828) 327-73/8	,			
	111.				
Date:	7/14/11				
Please	add any additional comment	ts on a separate piece of pape	er and attach it to this form	Thank you for taking t	he time to
	46.4	THE ONLY W		(17) Ti	
to h	are an evive to	get out and see	one another,	If the USP	5 decides
tor	be the MINNI	FABILIS POST DEGLI	+ Hand would	KILL OUT	Communist
or the	last several Ne	EARDLIS Post OFFICE	has been trying	to make by	set cuts
film	all unid use	Common Sense you	could make	your cuts	and let
00 T	MMUNITURE and It's	cheurt /Hu PO	along. There	are Pupple with	10/1 5
ex t	het don't even lin	e in the Communi	by that come	to our 9.0,	Just to
sit	with the people	in our community arvial route. It	Please leave	cur post of	FICE here
d de	the community	10/	WOULD THE ACC	city prevent to	, , 505,
U TU	7 M 13 COMM	Thank you	wood Mall gor	My	

Dochet 1373330 Page 22nn

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly Never
a.	Buying Stamps		V	
b.	Mailing Letters			
C.	Mailing Parcels	\Box /		
d.	Pick up Post Office box mail	V		
e.	Pick up general delivery mail		Ø,	
f.	Buying money orders			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			
h.	Sending Express Mail			
i.	Buying stamp-collecting material			
Oth	ner Postal Services		/	
a,	Entering permit mailings	YES	NO	
a.	Resetting/using postage meter	YES	☑ NO	
No	npostal Services	9		
a.	Picking up government forms (such as tax forms)	YES	☐ NO	
b.	Using for school bus stop	YES	☐ NO	
C.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO	
	If yes, please explain:			
		-/-		
d.	Using public bulletin board	YES	☐ NO	
e.	Other	YES	☐ NO	
	If yes, please explain:			
Do	you pass another Post Office during business hours while traveling to or from we	ork or shopr	ing or far	personal needs?
	you pade direction 1 ook office during business hours while baveling to or from w	YES	NO NO	bersonal needs?
	If yes, please explain:	(S	

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	Better	es to your previous service? Just as Good	No Opinion	[] Man-
		Just as Good	No Opinion	Worse
	If yes, please explain:			
	8			
4.		to you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
	services? Shopping			
	Personal needs			
	Banking			
	Employement			
	Social needs			
	-			
5.	Do you currently use local	businesses in the community?		
	Yes No			
	If yes, would you continue	to use them if the Post Office is disc	continued?	
	Yes No	\sim		
Name	. Dottie	Lewis		
Addre	ess: P.O Box	102		
Telepi	hone: 828 7	33-6966		
Date:	3-17-11			
Date.	0 1111			
		nts on a separate piece of paper an	d attach it to this form. Thank you	for taking the time to
D	lete this questionnaire.	nur Post (Office. It	has bee
		37 Lears o	I mey m	arried
<i>)</i>	0,10054	inte do no	of wish to	ave the
, ,	for the	elderly H	eat we m	ost can
	in this	community	I will	
	100)		

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1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		V		
b.	Mailing Letters	V			
C.	Mailing Parcels		W		
d.	Pick up Post Office box mail	W			
e.	Pick up general delivery mail	W			
f.	Buying money orders		V		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	V			
h.	Sending Express Mail	V			
i.	Buying stamp-collecting material			П	
Oth	er Postal Services		1—		
a.	Entering permit mailings	YES	☐ NO		
a.	Resetting/using postage meter	YES	□ №		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	M NO		
b.	Using for school bus stop	YES	Y NO		
C,	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
	Talking to and helping our elders.				
d.	Using public bulletin board	YES	☐ NO		
e,	Other	YES	NO		
	If yes, please explain:		45		
Do	VALUE ages another Post Office during business have while to the	rate and the			
UU	you pass another Post Office during business hours while traveling to or from wo	_	_/	ersonal ne	eds?
		YES	NO		
	If yes, please explain:				

Docket 1373330 Page 22001

3. p	previously	у гесе	ly received carrier d eived Post Office bo service compares to	x servic	there will be no change e or general delivery se evious service?	to your delive rvice, complet	ry service — procee e this section. How	d to question 4. If you do you think carrier
			Better		Just as Good		No Opinion	Worse
	If yes	, plea	se explain:					
	ē 	_						
4.	For wh		f the following do yo	u leave	your community? (Che	ck all that app	ly.) Where do you g	o to obtain these
		Sh	nopping					
		Pe	ersonal needs)	j	/ ^		
		Ва	anking	. /		/ //.	(a)	
		En	nployement	Ī		#		
		So	ocial needs		1	/		
2			NA 00 150 0		. /			
5.	Do you		rently use local busin	nesses i	n the community?			
	If yes,	Lauboud		e them	f the Post Office is disc	continued?		
			Yes No					
Vame	: C/	lvi	3 King					
Addre	ess: P	0.	Box 56	N	linneayol.	15,N	C 2865	-2
ГеІер	hone: 6	82			62			
Date:	2-	-/	7-2011					

Dochet 1373330 Page 22PP

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Do	stal Services					
a.	Buying Stamps	Daily	Weekly	Monthly	Never	
a.	buying Stamps		$\overline{\mathcal{M}}$			
b.	Mailing Letters	Y				
C.	Mailing Parcels		Y			
d.	Pick up Post Office box mail	14				
e.	Pick up general delivery mail		4			
f.	Buying money orders			V		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					
h.	Sending Express Mail			H		
i,	Buying stamp-collecting material			4		
Oth	er Postal Services					
a.	Entering permit mailings	YES	NO			
a.	Resetting/using postage meter	YES	Y NO			
No	npostal Services					
a.	Picking up government forms (such as tax forms)	YES	□ №			
b,	Using for school bus stop	YES	NO			
C.	Assisting senior citizes, persons with disabilities. ect.	YES	NO			
	If yes, please explain:	the Mi	nnegpo	lis Co	mmunit	-u is
	composed of MANY senior citizens that	use +V	le PO	DAILY	11	1
d.	Using public bulletin board	YES	☐ NO			
e.	Other	YES	□ NO			
	If yes, please explain:	the Po	is 1500	1 by 1	MANY	
Do	Schiors in our community not only for you pass another Post Office during business hours while traveling to or from v	work, or shopp	tamps	& stur	No Col	lection
		YES	WNO			bour
	If yes, please explain:					

E. but is the highlight of their Docut 1373330 Page 22ppl day. The Short distance for them not only Page 22ppl helps them with justing their money that most veneve from Social Seasity, but is wonDEFFLE for their Spirits. This is especially true during the Winter Months when depression is ramped in the elderly population. Another important reason why closing the PO Would effect the community.

Dochet 1373330 Page 22pp2

3.	previously	y received Post (carrier delivery, t Office box service pares to your pre	or general d	elivery service, co	delive mplet	ry service — proceed to this section. How do	to qu you t	estion 4. If you think carrier
		Better		Just as Good			No Opinion		Worse
	Designation of the last of the	, please explain:	You lose	the	PERSONAL		connection -	40	the
4.	For wh	nich of the follow es?	ing do you leave	your commur	nity? (Check all tha	at app	ly.) Where do you go to	o obt	ain these
	4	Shopping	Johnson	CAY	TN				
		Personal nee	ds						
	4	Banking	Johnson	in Cit	ty, th				
	V	Employemen	t Johns	son Ci	ty, th				
		Social needs							
5.	Do you	currently use lo	ocal businesses in	the commun	nity?				
	If yes,	would you conti	/	the Post Off	ice is discontinued	1?			
Nan	ne: La	via S	parks						
Add	ress: P(BO4 10	02 M	INNEAT	Pous, No	,	28652		
Tele	ephone: (104)369	- 9210		150				
Dat	e: 2/2	0/11							

Dochet 1373330 Page 2299

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters	J			
C.	Mailing Parcels		1		
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				H
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material			П	4
Oth	er Postal Services		1,000	.—	
a.	Entering permit mailings	YES	NO		
a.	Resetting/using postage meter	YES	NO		
Not	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
e.	Other	YES	MO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for r	ersonal ne	eds?
		YES	M NO	or sorial file	oud:
	If yes, please explain:				

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3.	previously	received Post Office	box service or general delivery se to your previous service?	ervice, complete this section. How	do you think carrier
		Better	Just as Good	No Opinion	Worse
	If yes,	please explain:			
4.	For wh	ich of the following do	you leave your community? (Che	eck all that apply.) Where do you	go to obtain these
		Shopping			
	Ø	Personal needs			
		Banking			
		Employement	Retired		
	V	Social needs			
5.		Yes No	usinesses in the community? use them if the Post Office is disc	continued?	
Vame	2:	Geri	Fuller.		
Addre	ess: /	0.0. Bo	XII MINN	rapolis NC	2.28652
ГеІері	hone:	828-73	3-3898	,	
Date:	3-	19-11			
		•			

Dochet 1373330 Page 22rr

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

				-
Postal Services	Daily	Weekly	Monthly	Neve
a. Buying Stamps				
o. Mailing Letters	\bowtie			
c. Mailing Parcels			9	
d. Pick up Post Office box mail	X			
e. Pick up general delivery mail				M
. Buying money orders				A
 Obtaining special services, including Certified Mail, Registered Mail, Insure Mail, Delivery Confirmation, or Signature Confirmation 	ed 🔲		\square	
n. Sending Express Mail			R	
. Buying stamp-collecting material			X	
Other Postal Services				
. Entering permit mailings	YES	DN X		
. Resetting/using postage meter	YES	M NO		
lonpostal Services				
Picking up government forms (such as tax forms)	YES	NO K		
. Using for school bus stop	YES	⊠ NO		
Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
Assisting senior citizes, persons with disabilities. ect. If yes, please explain: take mail to disabled patr + eldery	eus .			
d. Using public bulletin board	∑ YES	☐ NO		
e. Other	YES	☐ NO		
If yes, please explain:	Commun	sty info	rmalio	4
Do you pass another Post Office during business hours while traveling to or from	n work, or shopp	oing, or for p	personal ne	eds?
	T YES	X NO		
If yes, please explain:	-	-		
Anna Ermann architectur				

Docut 1373330 Page 22 rr1

	Better	Just as Good	No Opinion	Worse
If ye	es, please explain:	CONTRACTOR AND ADDRESS OF THE ADDRES	Av	**************************************
, Forv	which of the following o	lo you leave your community? (Che	eck all that apply.) Where do you o	to to obtain these
servi	ces? Shopping		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	o to cotton incom
A	Personal needs			
A	Banking			
村口	Employement			
×	Social needs			
5. Do ye	ou currently use local l	ousinesses in the community?		
	Yes No			
If yes	s, would you continue t	o use them if the Post Office is disc	continued?	
	Yes No			
ame:	Ruth 1	loung		
ddress:	P.O. BOX	264		
elephone:	8)8-7			
olopitorio.				
late:	February &	2/, 20/1		
omplete this	questionnaire.	ts on a separate piece of paper and		
f	Please co	nfirm this h	nas analyzed	\$ considered
1				28-733-433

Dochet 1373330 Page 2255

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly Never
a.	Buying Stamps			4
b.	Mailing Letters			
C.	Mailing Parcels			
d.	Pick up Post Office box mail	4		
e.	Pick up general delivery mail		\square	
f.	Buying money orders			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			
h.	Sending Express Mail			
i.	Buying stamp-collecting material			n A
Oth	er Postal Services		S===0	_ (_
a.	Entering permit mailings	YES	₹, NO	
a.	Resetting/using postage meter	YES	☑ NO	
No	npostal Services		l	
a.	Picking up government forms (such as tax forms)	YES	☐ NO	
b.	Using for school bus stop	YES	☑ NO	
C.	Assisting senior citizes, persons with disabilities. ect.	YES	A NO	
	If yes, please explain:		-	
d.	Using public bulletin board	YES	☐ NO	
e.	Other	YES	☐ NO	
	If yes, please explain:			
Do		ark or shore	ing or for	amanal naada?
20	300 page another 1 det office during business flours write travelling to of from wi	YES	—	bersonal needs?
	If you places evelois:	I TES	A NO	
	If yes, please explain:			

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		Better	Just as Good	No Opii	nion 🗀	Worse
	If yes	nlassa avalain:				**0150
	II yes	, please explain:				
	-					
87	For wh	nich of the following do	you leave your community? (Che	eck all that apply.) Wher	e do you go to obtain th	ese
	Ø	Shopping				
		Personal needs				
		Banking				
	Ø	Employement				
		Social needs				
	Do you	currently use local bu	sinesses in the community?			
		Yes No				
	If yes,	would you continue to	use them if the Post Office is disc	continued?		
		Yes No				
me:		Jason	Grindstaff			
	3.	PO BOXI	11 Minneap	olis No	Z865	2
dress		e (1-10 -	133-6505			
dress	ne: 🇸	860	700)			

Dochet 1373330 Page 22+1

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters	4			
C.	Mailing Parcels			U	
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail			9	
ì.	Buying stamp-collecting material				图
Oth	er Postal Services				
a.	Entering permit mailings	YES	☐ NO		
a.	Resetting/using postage meter	YES	□ №		
No	npostal Services	2			
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	₽ NO		
C.	Assisting senior citizes, persons with disabilities. ect.	✓ YES	□ №		
	If yes, please explain:	<u></u>			
d.	Using public bulletin board	YES	П ио		
e.	Other	YES	☐ NO		
	If yes, please explain:	7.			
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	ing, or for r	personal ne	eds?
		YES	₩ NO	portaine and in the Color	
	If yes, please explain:				

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Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			4	
b.	Mailing Letters	W			
C.	Mailing Parcels	-		19	
d.	Pick up Post Office box mail	Ø			
e.	Pick up general delivery mail	19			
f.	Buying money orders				4
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	U			
h.	Sending Express Mail				4
i.	Buying stamp-collecting material				
Oth	ner Postal Services		,		
a.	Entering permit mailings	YES	NO		
a.	Resetting/using postage meter	YES	MO		
No	npostal Services	9			
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	☐ NO		
c.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork or shoor	oing or for	personal n	eeds?
Do	you pass another 1 ost office during business flours white traveling to or from the	YES	₩ NO	pordorrar	
	If yes, please explain:				

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3. pr	eviously	recei	ived Post Office	box service	there will be no chan e or general delivery evious service?	ge to your de service, comp	ivery serv lete this s	vice — proceed section. How do	to question 4. If yo you think carrier	ou
			Better		Just as Good] No O	pinion	Worse	
	If yes	, pleas	se explain:							
4.	For wh		the following d	o you leave	your community? (C	heck all that a	ipply.) Wh	nere do you go	to obtain these	
	U	Sh	opping							
	V	Pe	rsonal needs							
	Ø	Ва	nking	21 G	. 8			38		
		Em	ployement							
		So	cial needs							
5.		would	Yes No		n the community? if the Post Office is d	iscontinued?				
Name:	L	or	ise /	Buck	lanon					
Addre	ss: 7	00	. Bay	14	4 M	inneage	,lis	N.C.	2865	2
Teleph	none:		28-7.				,			
Date:	2 -	. /	7- 11							

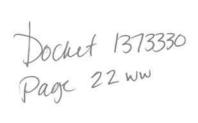
Docket 1373330 Page 22 VV

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			X	
	b.	Mailing Letters	×			
	C.	Mailing Parcels				X
	d.	Pick up Post Office box mail	X			
	e.	Pick up general delivery mail			X	
	f.	Buying money orders				\boxtimes
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø
	h.	Sending Express Mail				X.
	i.	Buying stamp-collecting material				X
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	⊠ NO		
	a.	Resetting/using postage meter	YES	⊠, №		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	Ŋ NO		
	b.	Using for school bus stop	YES	⊠ NO		
	c.	Assisting senior citizes, persons with disabilities, ect.	X YES	☐ NO		
		If yes, please explain:			,	
		take mail to senior citizens who	cart 0	et ou	t	
	d.	Using public bulletin board	X YES	_ №		
	e.	Other	YES	NO K		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from	work, or shopp	oing, or for t	personal n	eeds?
-	20	Jan Paris and American Paris and	YES	⊠ NO		
		If yes, please explain:				
		ocus constitucionesco				

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3. 1	previously	recei	ived Post Office	e box service	there will be no c or general deliverious service?	hange to your o ery service, cor	delive nplete	ry service — proce this section. Ho	ceed to quest w do you thir	ion 4. If you ik carrier
			Better		Just as Good			No Opinion		Worse
	If yes	pleas	se explain:							
4.	For wh		the following	do you leave	your community	? (Check all tha	t app	ly.) Where do you	go to obtain	these
	X	Sh	opping &	pruce (Pinn, NC					
	X	Pe	rsonal needs	0						
	\boxtimes	Ва	nking No	wand						
	M	En	nployement	retirea	, /					
	日	So	cial needs	Frank	7147 AC 14					
5.	Do you	J CUITI	ently use local	businesses i	n the community	?				
			Yes 🛛 No							
	If yes,	would	d you continue Yes No		if the Post Office	is discontinued	1?			
Nam	e:	Bil	l Gr	indst	aff					
Addr	ess: P	0	Box	100	Minnea	polis,	NC	2865	52	
Tele	phone:	8	28-73	33-5	188	v /				
Date	: (02	-19-2	2011						

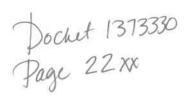


1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				\mathbb{X}
b.	Mailing Letters			\boxtimes	
C.	Mailing Parcels				N.
d.	Pick up Post Office box mail	\boxtimes			
e.	Pick up general delivery mail	\boxtimes			
f.	Buying money orders			\boxtimes	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\boxtimes
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				\boxtimes
Oti	ner Postal Services				
a.	Entering permit mailings	YES	⊠; ио		
a.	Resetting/using postage meter	YES	⊠ №		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ №		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	⊠ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	⊠ NO		
e.	Other	YES	□ №		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal n	eeds?
	Mentione a citin cancer on M	YES	⊠ NO	Ti.	
	If yes, please explain:				

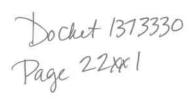
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3. 1	previousl	y rece	ived Post	Office box :	service o	ere will be no chang or general delivery s ious service?	ge to your d service, con	lelive: nplete	ry service — proce e this section. How	ed to question do you think	on 4. If you c carrier
			Better		□ J	ust as Good			No Opinion		Worse
	If yes	, plea	se explain								
	_										
4.	For w		f the follov	ving do you	leave yo	our community? (Ch	neck all that	t appl	y.) Where do you	go to obtain t	these
	M	Sh	opping	New	lan	d					
	M	Pe	rsonal ne	eds Ba	hnel	Elk					
	\boxtimes	Ва	ınking	Newlo	end						
	M	En	nployeme	nt reti	red						
		So	cial needs	5							
5.	Do yo	u curr	ently use		esses in	the community?					
	If yes	would			them if	the Post Office is di	scontinued	1?			
			Yes 🗌	No							
Nam	e: L	an	nes l	- -dwar	-d	Grindstal	FF				
Addr	ress:	0	Box	100	, M	inneapolis	s, NC	1	28652		
Tele	phone:	8	28	133-2		. 0					
Date	: O	2-	20-	2011	•						



1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			X	
	b.	Mailing Letters	\boxtimes			
	C.	Mailing Parcels				\boxtimes
	d.	Pick up Post Office box mail	\boxtimes			
	e.	Pick up general delivery mail			\boxtimes	
	f.	Buying money orders				\boxtimes
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
	h.	Sending Express Mail				\boxtimes
	i,	Buying stamp-collecting material				\boxtimes
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	⊠ NO		
	a.	Resetting/using postage meter	YES	NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	NO		
	b.	Using for school bus stop	YES	⊠ NO		
	C.	Assisting senior citizes, persons with disabilities. ect.	X YES	☐ NO		
		If yes, please explain:				
		carry mail out to disabled persons				
	d.	Using public bulletin board	X YES	□ №		
	e.	Other	YES	⊠ ио		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shops	oing, or for	personal n	eeds?
(T-1)	- T.T.	 ★ a pullbacker operation (i.e. there is a point of the control of t	YES	⊠ NO		
		If yes, please explain:				



3. pre rou	te delive	ery service co	mpares to your	previous service? Just as Good	rvery service, compr	No Opinion	w do you think carrier Worse
	If ves r	olease explai	n-		1-	_	
	11 700, 1	JIOGGO GAPILI					
	For which		wing do you lea	ve your communit	y? (Check all that ap	oply.) Where do you	go to obtain these
	\boxtimes	Shopping	Boone No	; Johnson	City, TN;	Sprua Pine,	NC
	\boxtimes	Personal ne			0.	,	
	区	Banking	16 10	,			
	X	Employeme		1			
	X	Social need			ne, NC; Spr	uce Pine, NC	; Johnson City, TN
	Ī	Yes 🔀	No	es in the communit	e is discontinued?		
Name:	Par	tsu Gr	indstat	F			
Address	s: PU	Box			olis,NC	28652	
Telepho	one: 8	28) 73	33-51	88			
Date:	02	-18-	2011				
		additional couestionnaire.	omments on a s	eparate piece of p	aper and attach it to	this form. Thank yo	ou for taking the time to
	C	lur p	ost off	ice is	the only	thing be	sides our
(hur	ches	left i	n our	Commun	ity. It	is the
	glue	" +	hat he	olds us	togethe.	r.	sides our is the

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Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			N	
	b.	Mailing Letters		W		
	C.	Mailing Parcels			V	
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				W
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				V
	h.	Sending Express Mail				H
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	NO		
	a.	Resetting/using postage meter	YES	Y NO		
	Noi	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	LINO		
	C.	Assisting senior citizes, persons with disabilities. ect.	YES	□ NO		1
		If yes, please explain:	Depe	hled	SPN	by
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	YES	WNO		
		If yes, please explain:				
2,	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal n	eeds?
			YES	UNO		
		If yes, please explain:				

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	Better	Just as Good	No Opinion	Worse
If y	es, please explain:			
_				
	which of the following or rices?	do you leave your community? (Che	ck all that apply.) Where do yo	ou go to obtain these
V	Shopping			
1	Personal needs			
	Banking			
П	Employement			
. <u> </u>	Social needs			
1				
Do	you currently use local	businesses in the community?		
	Yes W No			
If ye	es, would you continue	to use them if the Post Office is disc	continued?	
50	Yes No	/	Mrs Pamela D. Heaton	Mr. David de grone de gro
		ETSU	Mr Jim H. Heaton 101 Flourville Rd	1-423-282-20
. <	Fin t	leaton	Johnson City, TN 37615	1-423-612-65
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ess:	11100	in lenn. Cs	5 miles) an	Doy our one
hone:	moner	to in Min	reapolis and	my elderly
none.	0	01	seguis con	- Henry
	mother	lows there.	9 our y	monerty in
(minn	eupolis.	U	
e add lete th	any additional comme nis questionnaire.	nts on a separate piece of paper an	d attach it to this form. Thank	you for taking the time to
0	The man	- roule is	sunet 20	the il
~	The P.O	o. in Dewla	we is mo	you for taking the time to wither, 10+ m
	0		To	2 Dilara D
u	les ano	ey. of 400	n Vlavel C	i sedenoa
	~	10001 - 100	Wille, sole	gs cango in
	Ciary	ina innelis	n more to	5 a river,
op	offs -	100 yards i anel, curr	hand.	to pon
	TII	21.10 1 1/1/1/1/	0/1 / 100-11	of ten have

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a. Buying Stamps b. Mailing Letters c. Mailing Parcels d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings a. Resetting/using postage meter Nonpostal Services Picking up government forms a. (such as tax forms) b. Using for school bus stop c. Assisting senior citizes, persons with disabilities. ect. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Danner Uyes, please explain: Figure Page K Figure Page K	P	os	tal Services	Daily	Weekly	Monthly	Never
c. Mailing Parcels d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings a. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizes, persons with disabilities. ect. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain:	а		Buying Stamps			Z	
d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings a. Resetting/using postage meter Nonpostal Services picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizes, persons with disabilities, ect. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain:	b),	Mailing Letters		V		
e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings a. Resetting/using postage meter Nonpostal Services a. Picking up government forms a. (such as tax forms) b. Using for school bus stop c. Assisting senior citizes, persons with disabilities. ect. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO YES NO YES NO YES NO If yes, please explain: PARNIER L.K.	C	le:	Mailing Parcels				
f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings a. Resetting/using postage meter Nonpostal Services Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizes, persons with disabilities. ect. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain: Bankwer Luke	d	1.	Pick up Post Office box mail	N			
9. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings a. Resetting/using postage meter Nonpostal Services Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizes, persons with disabilities. ect. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain:	е		Pick up general delivery mail				V
Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings a. Resetting/using postage meter Nonpostal Services Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizes, persons with disabilities. ect. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain: Banker Like	f		Buying money orders				
h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings	g].	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	
Other Postal Services a. Entering permit maillings	ř	١.					
a. Entering permit mailings a. Resetting/using postage meter YES NO Nonpostal Services Picking up government forms (such as tax forms) YES NO No No No No No No YES NO YES NO YES NO YES NO No	i		Buying stamp-collecting material				W
a. Resetting/using postage meter	(Oth	er Postal Services				
Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop	ā	3.	Entering permit mailings	YES	NO		
a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizes, persons with disabilities. ect. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain: PANNER INK	ě	а.	Resetting/using postage meter	YES	NO		
a. (such as tax forms) b. Using for school bus stop c. Assisting senior citizes, persons with disabilities. ect. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain:	1	Noi	npostal Services				
c. Assisting senior citizes, persons with disabilities. ect. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain:		a.	Picking up government forms (such as tax forms)	YES	THO		
If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO YES NO If yes, please explain: Banker Euk	1	b.	Using for school bus stop	YES	MO		
d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO YES NO YES NO If yes, please explain:	9	C.	Assisting senior citizes, persons with disabilities. ect.	YES	M NO		
e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain: BANNER LIKE			If yes, please explain:				
If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain: BANNER LIK		d.	Using public bulletin board	YES	П ио		
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO BANNER LIKE		e.	Other	YES	☐ NO		
If yes, please explain: BANNER ELK			If yes, please explain:				
If yes, please explain: BANNER ELK	2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal n	eeds?
BANNERELK				YES	☐ NO		
			If yes, please explain:	Bo	VNED	F14	
				,			

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3. pr	eviously	received Post Office	er delivery, there will be no cha box service or general deliver s to your previous service?	ange to your delivery service — procee y service, complete this section. How o	d to question 4. If you do you think carrier
		Better	Just as Good	No Opinion	Worse
	If yes,	please explain:	BOX LOCAT	STANDARD BO	3 FROM HOME
4.	For wh		o you leave your community? (Check all that apply.) Where do you go	o to obtain these
		Shopping	BANNER EL	K, NEWCAND-	1-Z TIMES/Cet
	I	Personal needs			
		Banking	DITTO	i.	0
		Employement			
		Social needs			
5.		Yes No would you continue t Yes No	ousinesses in the community? THERE ARE	discontinued?	
Name	:			- YELLOW MI	
Addre	ss:	P.O. Be	0x 39 MI	INEAPOLIS, N.C	2. 28652
Telepi	hone:	828-	733-5705		
Date:		2/17	///		

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1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		$ \sqrt{} $		
b.	Mailing Letters	\square			
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				I
f.	Buying money orders				d
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M	
h.	Sending Express Mail			1	
i.	Buying stamp-collecting material				d
Oth	er Postal Services				
a.	Entering permit mailings	YES	☐ NO		
a.	Resetting/using postage meter	YES	☐ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	W NO		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	☐ NO		
	If yes, please explain: Author up mail for 1 55 December 1	metin	40		
d.	Using public bulletin board	YES	□ №		
e.	Other	YES	☐ NO		4 1 6
Do	If yes, please explain: Pastage - Assistance with returne you pass another Post Office during business hours while traveling to or from wo	Weigh a ma	170	20	n addle
00	Jou had another those office during saddled from the flavoring to or from the	YES	NO		v
	If yes, please explain:				

2.

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previous	ly received Post Office livery service compare	box service or	general delivery se			ed to question 4. If you do you think carrier
	☐ Better	Jus	t as Good		No Opinion	Worse
If ye	s, please explain:					
-						
For w	hich of the following does?	o you leave your	r community? (Che	eck all that apply	.) Where do you g	go to obtain these
īZ	Shopping					
	Personal needs	all m	et where	I live on	church a	rounds
	Banking	990/8	Pry ma	il, phon	eor and	ne
	Employement 7	Volunteer	musion	ran (in	Commun	ity - full tim
	Social needs	700/0 C	hurch e	atato	tines 5	+ miles away
	11 miles 7		officein	peiola	nd Willn	votuse 010 t
Do yo	ou currently use local b	(1)		Kiven	road	unsafe
120			one our	ed on pri	vate owne	d service
If yes	s, would you continue t	o use them if the	e Post Office is dis	continued?		
	Yes No					
	To M	-11				
me:	Jean II	11015				
dress:	P.O. BOX1	30 Y	ninnear	selis No	286	52
25 48	010 1	77710	31 00 16	Day Asan W	001011	10
lephone:	1 Okone	135-10	21 CES VE	reeneen 1	russiena	y Dansun
te:	Februar	14.20	/ /			
Property and a	vide alega	ate (%)	Lit Card paper ar	APWecz nd attach it to thi	Hysun News s form. Thank you	nue grett doed
mplete this	s questionnaire.	1.4. 4.22	e to a	umma	ens Reco	I have live
Uti	Diriple	enoug		in si	ree Juli	2006. A
rere	in my	annang	posici	/	0 0	a contract
Ness	t many	i in co	mmusu	3-7	andle	our extense
pra	yer Men	istry 11	De mad	3 out	approxe	mately 25-3
	W	A D	1 1 1/1/11	de H - e	~ A D (" N	III MARKET I I A TENNAL
the o	andlister	& Return	Scenter	There	are me	identily lde
reals	for the	facili	by- la	bolita	a week	11 1-1 11=
iral	delevery	- et-	is cente	Circala	with	identily they
any	sent every	, where	. It was	dbea h.	ardship to	to drive 22 mi

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Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never	
a,	Buying Stamps		M			
b.	Mailing Letters					
C.	Mailing Parcels			M		
d.	Pick up Post Office box mail		M			
e.	Pick up general delivery mail		M			
f.	Buying money orders				$\Box o$	ccarson-
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			À		ally
h.	Sending Express Mail			À		
i.	Buying stamp-collecting material			X		
Oth	er Postal Services					
a.	Entering permit mailings	X YES	□ №			
a.	Resetting/using postage meter	YES	☐ NO			
No	npostal Services					
a.	Picking up government forms (such as tax forms)	YES	☐ NO			
b.	Using for school bus stop	YES	NO IX			
C.	Assisting senior citizes, persons with disabilities. ect.	X YES	☐ NO			
	If yes, please explain:					
d.	Using public bulletin board	YES	☐ NO			
e.	Other	YES	☐ NO			
	If yes, please explain:					
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal ne	eeds?	
00	jou pade direction i det emise dating datament made in the same and	YES	NO			
	If yes, please explain:					

2.

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	Better	s to your previous service? Just as Good	No Opinion	Worse
If ye	es, please explain:			
	which of the following do	you leave your community? (Chec	ck all that apply.) Where do you g	o to obtain these
X	Shopping	Asheylle, Johns	an City	
Þ	Personal needs	Newland	J	1. (a) ((a) ((a) ((a
	Banking	even Thing is	orline	
M	Employement	Newland		
Þ	Social needs	Asherille, Q. (14	
	201 0 201			
Do y	ou currently use local b	usinesses in the community?		
If yes	-	use them if the Post Office is disco	ontinued?	
	Yes No	but only gro	cery store	
ame:	Teresa	4 Shadon	Shadoin	
idress:	PO	98 Urines	MISNC 280	052
elephone:	82	8-260-0870	,	
		2/11/2011		

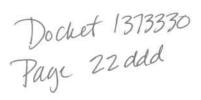
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Postal Service Customer Questionaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			\boxtimes	
	b.	Mailing Letters	X			
	C.	Mailing Parcels				X
	d.	Pick up Post Office box mail	X			
	e.	Pick up general delivery mail			X	
	f.	Buying money orders				\boxtimes
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
	h.	Sending Express Mail				\overline{X}
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	M NO		
	a,	Resetting/using postage meter	YES	M NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	X NO		
	b.	Using for school bus stop	YES	M NO		
	c.	Assisting senior citizes, persons with disabilities, ect.	YES	⊠ ио		
		If yes, please explain:				
	d.	Using public bulletin board	YES	⊠ мо		
	e.	Other	YES	NO 💢		
		If yes, please explain:	~			
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shops	oing, or for	personal ne	eeds?
	= 5	€ 2010 P. 2020 2010 2010 2010 2010 2010 2010 201	YES	ĭ NO		
		If yes, please explain:				

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 pre 	u previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you iously received Post Office box service or general delivery service, complete this section. How do you think carrier e delivery service compares to your previous service?
	Better Just as Good No Opinion Worse
	If yes, please explain:
4.	or which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these ervices?
	XI shopping Johnson City, Elizabethton, Boone
	Personal needs Linvile.
	Banking Newland
	Employement Newland
	Social needs Frank, Newland, Boone, Johnson City
5.	Do you currently use local businesses in the community?
	Yes X No
	f yes, would you continue to use them if the Post Office is discontinued?
	Yes No
lame:	Erin Grindstaff
Addres	PO Box 100, Minneapolis, NC 28652
Γeleph	ne: 828-733-5188
	02-19-2011
Date:	02 11 201
	add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to e this questionnaire.
	Keeping our post office keeps us on
th	e map. I'm proud to say "I live
ì	n Minneapolis, NC"!



			Daily	Weekly	Monthly	Never
		tal Services	Daily	VVEEKIY	[X]	Never
	a.	Buying Stamps	<u> </u>		123	
	b.	Mailing Letters	X			
	C.	Mailing Parcels				\times
	d.	Pick up Post Office box mail	\boxtimes			
	e.	Pick up general delivery mail			K	
	f.	Buying money orders				区
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
	h.	Sending Express Mail				X
	i.	Buying stamp-collecting material				M
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	М МО		
	a.	Resetting/using postage meter	YES	NO K		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	NO X		
	b.	Using for school bus stop	YES	M NO		
	C.	Assisting senior citizes, persons with disabilities, ect.	X YES	☐ NO		
		If yes, please explain: The take mail to disabled	Derso	N 1-		
				_		
	d.	Using public bulletin board	X YES	∐ ио		
	e,	Other	YES	NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	ping, or for	personal r	needs?
			YES	⊠ ио		
		If yes, please explain:				

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3. pre	viously	received Post Of very service comp	fice box service	e or general delivevious service?	ery service, comp	ete this section. Ho	ow do you think carrier Worse	
		Better		Just as Good	1_	No Opinion	vvorse	
	If yes	, please explain:						_
4.	For wh		g do you leave	your community	? (Check all that a	pply.) Where do yo	u go to obtain these	
	X	Shopping	Boone.	Spruc	e Pine	Johnso	in City	
	\square	Personal need	s Linvil				1	
	X	Banking	inville					
	\boxtimes	Employement	Banne	r Elk				
	\boxtimes	Social needs	Frank		i 1			
5.		u currently use loo Yes X would you contin Yes	No					
Name:	-	Todd	Grina	staff				
Addres	ss:	PO Box	100,	Minne	apolis,	NC 280	652	
Teleph	one:	828 - 7	33-5	188				
Date:	0	2-19-	2011					
comple	ete this	questionnaire.					you for taking the time to	
	The	eres hi	othing	left	in o	ur com	munity burep it so l	H
					need	to kee	ip it so l	We
ca	n	See 0	ur fri	ends.				

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Postal Service Customer Questionaire

	Post	tal Services	Daily	Weekly	Monthly	Never		
	a.	Buying Stamps	\boxtimes					
	b.	Mailing Letters						
	C.	Mailing Parcels	\square					
	d.	Pick up Post Office box mail	\boxtimes					
	e.	Pick up general delivery mail	\square					
	f.	Buying money orders			\boxtimes			
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	— П _{ин}	EWEVE	necess a			
	h.	Sending Express Mail						
	i.	Buying stamp-collecting material	-1		Cluail			
	Oth	er Postal Services	14.1	ENEVER	avan	able		
	a.	Entering permit mailings	YES	☐ NO				
	a.	Resetting/using postage meter	YES	☐ NO				
	Nor	postal Services						
	a.	Picking up government forms (such as tax forms)	X YES	☐ NO				
	b.	Using for school bus stop	YES	☑ NO				
	C.	Assisting senior citizes, persons with disabilities, ect.	✓ YES	☐ NO				
		Many senior citizens in our postal area I hel	p them	often,	jetting	mail, re	ading the	(c.
	d.	Using public bulletin board	YES	☐ NO				
	e.	Other	YES	☐ NO				
		Meeting friends, discussing proble	rns, e	1				
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	ieeos/		
			YES	⊠ ио				
		If yes, please explain:						

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3. pri	eviously	received Post Office	er delivery, there will be no change box service or general delivery se sto your previous service?	to your delivery service vice, complete this sec	e — proceed to question. How do you think	on 4. If you c carrier
		Better	Just as Good	☐ No Opin	ion 🔲	Worse
	If yes	please explain:				
4.	For wh		o you leave your community? (Che	ck all that apply.) Where	e do you go to obtain	these
		Shopping				
		Personal needs				
		Banking				
		Employement				
		Social needs				
5.	Do yo	u currently use local	businesses in the community?			
		Yes No				
	If yes,	would you continue	to use them if the Post Office is dis-	continued?		
		Yes No				
Name	(4	Lola Yo	ung			
Addre	ss:	P.O.Box	142 Minneapoli	5, NC 286	52	
Telepi	hone:	828-	733-4253			
Date:		2-18-2	1011			

Minneapolis, NC28652 February 18, 2011

US Postal Service Greensboro, NC 27498-9321 Dochet 1373336 Page 22eee 2

To Whom it may concern:

We have had a post office in Minneapolis, NC as long as I remember and I am now 85 years old. I would centainly hate to have our post office taken from us. In fact I worked the post office during World War II. I well remember the V Mail letters of this era. It is a part of our lives.

There are many elderly citizens in our community. It would be a hardship on all of them if the office were to be closed. The Newland office is farther than 4.0 miles away. In fact it is 9.0 miles away, Who told you this or did you do the mismeasurements? There is a closer way but it is a narrow, dangerous road which is used by only those living on it to get to Newland. It would not only be a hard ship for the elderly but for all concerned

I go to FL in the winter and one thing I have noticed. That is that there is seldom more than four miles between post offices. Why serve these people any differently than us?

I understand there is to be a meeting concerning this. Please give our people a chance to be heard.

in Newland will need to be enlarged, more employees will be needed here. Gas prices going up. Where will the savings be. This closure will be an unholy mess.

Please consider all this and do what you can

to keep the office in Minneapolis, MC.

Yours truly, Lola Young

U.S. Postal Service:

Why is something of this importance to so many coming at such short notice? Things of this nature should not be rushed. It affects so many people. There should be time for public discussion of all aspects of the closure of this effice, Articles Written and published so that everyone affected has a chance to become aware of what is about to happen in our community. It is Something that will affect not only this generation but many generations to come. This post office has been so much a part of our community for many generations, not only for postal business but also a place for people to meet and exchange news of importance to each, Weddings, new bables, graduations, funerals, that they might not otherwise learn until much too late. I think more time should be devoted to the many ramifications it entails.

Please recensider your decision.

Sincerely,

Ittoween Young

Docket 1373330 Page 22 fff 1

Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following: Monthly Never Daily Weekly Postal Services X **Buying Stamps** Mailing Letters b. Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail P Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured X g. Mail, Delivery Confirmation, or Signature Confirmation X Sending Express Mail h, Buying stamp-collecting material occasionally Other Postal Services YES NO Entering permit mailings X NO YES Resetting/using postage meter a. Nonpostal Services Picking up government forms NO a. (such as tax forms) YES X NO Using for school bus stop b. YES I NO Assisting senior citizes, persons with disabilities, ect. If yes, please explain:

Using public bulletin board YES I NO Other e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES X NO If yes, please explain:

YES

I NO

Docket 1373330 Page 22 FFF Z

3. pri	eviously	v received Post Office	er delivery, there will be no change box service or general delivery set s to your previous service?	rvice, complete this section. How	do you think carrier
		Better	Just as Good	No Opinion	
	If yes	, please explain:			
4.	For wh		o you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
		Shopping			
		Personal needs			
		Banking			
		Employement			
		Social needs			
5.		∑ Yes ☐ No	ousinesses in the community? o use them if the Post Office is disc		
Name		Stowen y	wing.		
Addre	ss: PO	D. Boy 142	Minneapolis, M	C 28652	
Telep	hone:	828-73	3_ 4253		
Date:			611		



02/11/2011

Surveil C Dochet 13733300 Page 22999

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The postmaster at the MINNEAPOLIS Post Office was promoted on 09/01/2007. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 17.40 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at MINNEAPOLIS may not be warranted.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by Rural Route Service emanating from the NEWLAND PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the NEWLAND PO, located 4.0 miles away. Hours of service at this office are 08:30 -16:30, Monday through Friday, and 08:30 -12:00 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to Rural Route Service. Please return the enclosed questionnaire by using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. If you have any questions, you may call Dawn Lambert at (336) 668-1289.

Thank you for your assistance.

Sincerely,

STEVE HOBBS Manager, Post Office Operations PO Box 27499 Greensboro, NC, 27498-9900

Enclosures:
Questionnaire and return envelope
Carrier delivery information
Summary of Post Office change regulations

THE NEWLAND P.O. IS FATTHER

THAN 4 MILES FROM MINNEAPOLIS.

II IS AT least 5 miles up
a sideroud (dangerous, steep drop
OFFS, CURVY, NARROW, PANTLY Gravel),

ations THE MAIN ROUTE FROM MINNEAPOLIS
TO NEWLAND IS OVER 10 miles,

Dochet 1373330 Page 229991

SOMETIMES

NOT REGULAR

YES

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following: Monthly Never Daily Weekly Postal Services **Buying Stamps** Mailing Letters b. Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail Buying stamp-collecting material î. Other Postal Services YES I NO Entering permit mailings NO YES Resetting/using postage meter a. Nonpostal Services Picking up government forms NO YES a. (such as tax forms) Using for school bus stop b. YES Assisting senior citizes, persons with disabilities. ect. 89 YEAR OLD If yes, please explain: FEMALE NO YES Using public bulletin board - NO YES Other e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, please explain:

Dochet 1373330 Page 22999 2

3 p	reviously	received Pos	t Office box	elivery, there will be no change service or general delivery so your previous service?	e to your delivery service — proceervice, complete this section. How	ed to question 4. If you do you think carrier
313	oute deliv	Better	impares to	Just as Good	No Opinion	Worse
	If yes,	please expla	in:			
4.	For wh		wing do yo	u leave your community? (Ch	eck all that apply.) Where do you g	go to obtain these
	V	Shopping		Σ.		
		Personal n	eeds			
	V	Banking				±1
		Employem	ent \mathcal{A}	ETIRED)		
	X	Social nee	ds			
					- 1 D.T	
5.	Do you	u currently us Yes		nesses in the community?	EN EXIS	
	If ves.		_	se them if the Post Office is dis	scontinued?	
			No			
	3. 4		11	/		
Nam	e: / \	AVA	HEAT	TON		10
Addr	ess:	P.O.	Box	55 M.	nneapolis,1	NC 28652
Tele	phone:	82	8	733-4886		
Date	2,	2/15	1/20	7//		
	-1-4- 46-1-	min a market man man man and			and attach it to this form. Thank you	
	No	T HAU	1,N6	A POST OF	FICE IN M	INNEADOLIS, NC
1.	7865	J'W	ours	CREATE A	REAL HARDS	HID ON THE
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	15 /	AT LET	157 S	STEEP DROPOF	AS, THE MAI	EWLAND AD. IT DANTLY GRAVEL, N ROLLTE IS OVE
	NHYLL	en lui	auto			

Docket 1373330 Page 22hhh

Postal Service Customer Questionaire

	Post	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			8	
	b.	Mailing Letters			\Box	
	c.	Mailing Parcels				
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				4
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			N.	
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				1
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	☑ NO		
	a.	Resetting/using postage meter	YES	☑ NO		
	No	npostal Services				
	a,	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	ON [
	c.	Assisting senior citizes, persons with disabilities. ect.	☑ YES	NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	□ №		
	e.	Other	YES	₩ NO		
		If yes, please explain:				
	-	you pass another Post Office during business hours while traveling to or from we	ork, or shop	ping, or for	personal r	needs?
2.	Do	you pass another Post Office during business rours write traveling to or from wo	YES	NO NO		The state of the s
		If yes, please explain:				

Docket 1373338 Page 22hhhl

3 pre	viously	recei	y received carrier del ved Post Office box : ervice compares to y	service or gener	al delivery service, co	mplete this section. How	do you think carrier
			Better	Just as G		No Opinion	Worse
	If yes,	pleas	se explain:				
4.	For wh		the following do you	leave your com	munity? (Check all the	at apply.) Where do you	go to obtain these
	ď	She	opping				
	Ø	Pe	rsonal needs				
	Ø	Ва	nking				
		Em	nployement				
	\square	So	cial needs				
5.	If yes,	would	Yes No	them if the Pos	nmunity? t Office is discontinue	d?	
Name:	(7	[0]	ria Pitti	TO B. R.		24157	
Addres	ss: 6	19	N. U.S. Hwy	, 19-E	Newland	L 2865 1	
Teleph	ione:	82	8-133-5	766			
Date:							

Docket 1373330 Page 22111

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			X	
	b.	Mailing Letters	X			
	C.	Mailing Parcels			\boxtimes	
	d.	Pick up Post Office box mail	X			
	e.	Pick up general delivery mail	\boxtimes			
	f.	Buying money orders				\boxtimes
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
	h.	Sending Express Mail			X	
	į,	Buying stamp-collecting material				Ø
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	□ №		
	a.	Resetting/using postage meter	YES	☐ NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	⊠ ио		
	b.	Using for school bus stop	YES	ĭ NO		
	C.	Assisting senior citizes, persons with disabilities. ect.	YES	≥ NO		
		If yes, please explain:				
	d.	Using public bulletin board	X YES	☐ NO		
	e.	Other	YES	□ №		
		If yes, please explain:				
		you pass another Post Office during business hours while traveling to or from we	ork or shop	ning or for	personal r	needs?
2.	Do	you pass another Post Office during business hours while traveling to or normal		⊠ NO	To I	
		If yes, please explain:				
		(20) (20) (20) (20) (20) (20) (20) (20)				

Dochet 1373330 Page 221111

	[Better	Just as Good	×	No Opinion	Worse
	If yes, p	olease explain:				
	or whices		o you leave your community? (Che	ck all that app	ly.) Where do you g	o to obtain these
(/A		Shopping				
1		Personal needs				
		Banking	- N			
		Employement				
		Social needs				
5 9	Do you	currently use local b	businesses in the community?			
NIF	7 [. fyes, w	Yes No vould you continue t Yes No	o use them if the Post Office is disc	continued?		
NIF	A I	ould you continue t				
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ame:	A TOA	Yes No NO NO NO NO NO NO NO NO NO			28652	

Docut 1373330 Page 22jij

	D	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters		N		
	D.				1	
	C.	Mailing Parcels			Ů	
	d.	Pick up Post Office box mail	Ø,			
	e.	Pick up general delivery mail				
	f.	Buying money orders				V
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\square
	h.	Sending Express Mail			\square	
	i.	Buying stamp-collecting material				V
	Oth	er Postal Services		7		
	a.	Entering permit mailings	YES	✓ NO		
	a.	Resetting/using postage meter	YES	₩ NO		
	Not	npostal Services		1		
	a.	Picking up government forms (such as tax forms)	YES	Ŭ NO		
	b.	Using for school bus stop	YES	☑ NO		
	C.	Assisting senior citizes, persons with disabilities. ect.	YES	₩ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				
0	D-	you pass another Post Office during business hours while traveling to or from wo	ork or shop	oing, or for	personal r	needs?
2.	DO	you pass another Post Office during business hours write traveling to or norm with	YES	☑ NO		
		If yes, please explain:				

Dochet 1373330 Page 22jij 1

	3. pr	reviously	riously received carrier de received Post Office box very service compares to	service	or general delivery	nge to your delive service, complete	ry service — p e this section.	roceed to question 4. If you How do you think carrier
			Better Better		Just as Good		No Opinion	Worse
		If yes,	please explain:					
	4.	For whi	ich of the following do you	leave y	our community? (Check all that app	ly.) Where do	you go to obtain these
			Shopping					
			Personal needs					
			Banking					
			Employement					
			Social needs					
	5.	Do you	currently use local busin	esses in	the community?			
		If ves	Yes No would you continue to us	them it	the Post Office is	discontinued?		
		ii yes,	Yes No	s trigiti				
		17						
	Name	: K1	11 Sta Singlet	on				
	Addre	ess:	PO BOX 105	M	inneapolic	SINC 2	8652	
	Telep	hone:	829-733-5	386				
	Date:	Fe	bruary 15, 20	11				
			ny additional comments of questionnaire.	n a sepa	rate piece of pape	r and attach it to t	his form. Than	k you for taking the time to
		Ou	r pod offer	e L	as alwa	4.4 been	a pla	ace in which
U	e l	Car	1 increase	con	munity	awarer	lect.	We find out
W	ext	USC	going on u	LM	e con	unity, 4	HO NEE	de help, etc. St Which we.
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02/11/2011

Dochet 1373330 Page 22 LKK

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The postmaster at the MINNEAPOLIS Post Office was promoted on 09/01/2007. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 17.40 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at MINNEAPOLIS may not be warranted.

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I invite you to think about a possible change to Rural Route Service. Please return the enclosed questionnaire by using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. If you have any questions, you may call Dawn Lambert at (336) 668-1289. is approx 10 miles

Thank you for your assistance.

Sincerely,

STEVE HOBBS Manager, Post Office Operations PO Box 27499 Greensboro, NC, 27498-9900

Enclosures: Questionnaire and return envelope Carrier delivery information Summary of Post Office change regulations

Dochet 1373330 Page KKK1

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			X	
	b.	Mailing Letters		X		
	C.	Mailing Parcels			A	
	d.	Pick up Post Office box mail	M			
	e.	Pick up general delivery mail				M
	f.	Buying money orders				M
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				DO
	į.	Buying stamp-collecting material				D
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	NO NO		
	a.	Resetting/using postage meter	YES	Ø NO		
	No	npostal Services				
	a.	Picking up government forms If available (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	NO		
	C.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	YES	5 NO		
		If yes, please explain:		/		
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal n	eeds?
		■ the constraint and a transfer of the constraint of the cons	YES	D NO		
		If yes, please explain:	7	/ -		

Dochet 1373336 Page 22KK4Z

	Better	Just as Good		No Opinion	Worse
If yes	s, please explain:				1
For w		you leave your community? (Che	eck all that appl	y.) Where do you (go to obtain these
D.	Shopping	lizabelher	IM		
	Personal needs	Same	,		
	Banking	11	71 dt		i:
	Employement				
-	Employement				
	Social needs				
1150	Social needs ou currently use local to Yes No	ousinesses in the community?		5	
1177	Social needs ou currently use local to Yes No	ousinesses in the community? Out to be ouse them if the Post Office is dis		5	
If yes	Social needs ou currently use local to Yes No	what b		55	
If yes	Social needs ou currently use local to Yes No	o use them if the Post Office is dis		NC ó	28652
1177	Social needs ou currently use local to Yes No	o use them if the Post Office is dis	continued?	NC o	28652

Dochet 1373330 Page 22111.

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	1			
b.	Mailing Letters				
C.	Mailing Parcels			V	
d.	Pick up Post Office box mail	\square			
e.	Pick up general delivery mail				V
f.	Buying money orders				V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M	
h.	Sending Express Mail				
i.	Buying stamp-collecting material				M
Oth	er Postal Services				
a.	Entering permit mailings	YES	☐ NO		
a,	Resetting/using postage meter WMCT	YES	☐ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop Minhapolis	YES	□ №		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	□ NO		
	If yes, please explain: Picking is moul				
d.	Using public bulletin board	YES	□ №		
e.	Other	YES	☐ NO		
	If yes, please explain:	<u> </u>			
De	you pass another Post Office during business hours while traveling to or from w	ork or shops	oing or for	nersonal n	eeds?
Do	you pass another Post Office during business flours write traveling to or from w	YES	IJ NO	personari	00001
	If yes, please explain:		-		
	ii yes, piedae explain.				

2.

Dochet | 373330 Page 22 111 |

			· <u> </u>	_	
	Bette	er	Just as Good	No Opinion	Worse
	If yes, please exp	olain:			
4.	For which of the for services?	ollowing do yo	ou leave your community? (Che	ck all that apply.) Where do you go	to obtain these
	Shopping	g	Johnson City		
	Persona	l needs	Newland		
	∀ Banking		Spruce Pine		
	Employe	ement	Ret		
	Social ne	eeds			
	Social ne				
	Social ne				
5.	Do you currently u		nesses in the community?		
5.	Do you currently to	☐ No			
5.	Do you currently u	No No continue to us	nesses in the community? se them if the Post Office is disc	ontinued?	
5.	Do you currently to	No No continue to us		ontinued?	
	Do you currently to Yes If yes, would you Yes	No No continue to us		ontinued?	
Name	Do you currently to Yes If yes, would you Yes Dougla	No No continue to us		ontinued?	
	Do you currently to Yes If yes, would you Yes Dougla	No No continue to us		ontinued?	

Arre you Stupid? First, its 12 miles to Dewland. Second; The Post Master hasn't been in the Minneapolis Post Office since Sep 07. Third; There are no less than 50 Senior Citys that depend on that little Past Office. Just across the School Bridge there are eight people over 70 years old. add to that three who are on disability and only one family that has working people in the house hold, everyone else is retired. The Minneapolis Post office is the only thing this Community has left. People Visit and enjoy seling and meeting people there. Sometimes because something doesn't show profit each year has other value you can't buy or sell. There are just so many cuts you can make in leger before it gets really expensive. I don't want to put up a box for a Rural Route because I buy a lot of coins through the mail. Sometimes the boxes are too large and sometimes & may not be home. I mail lots of tems and know others that do, not just letters. I go to the Post Office every single day its open for my mail. I can't afford a tround trip to Newland (24 miles) everyday. Where did you get 4 miles from? Its evident you've never driven it.

Docket 1373330 Page 22 1114

I started this letter I was anony but its turn-
I started this letter, I was anywy but its turn- ing into seedness. Please don't take this last
thing from our little Village. Its meeded. So up on stamps, go up -25 & for 1st Class. Do it all at once instead of a penny or two every two years
Do up on stamps, go up - 25 & for lst Class. Do it
all at once instead of a sensy or two every two years
orso.
· ·

Page 22 mmm

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following: Daily Weekly Monthly Never **Postal Services Buying Stamps** a. Mailing Letters b. Mailing Parcels C Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders f, Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material i. Other Postal Services Entering permit mailings YES NO a. Resetting/using postage meter NO a. Nonpostal Services Picking up government forms NO a (such as tax forms) Using for school bus stop NO Assisting senior citizes, persons with disabilities, ect. If yes, please explain: Pave Able Using public bulletin board YES I NO YES NO Other e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? If yes, please explain: closed 2 Das MOURE Redom Trait to

each

Docket 1373330 Page 22 nnn

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the MINNEAPOLIS Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters		M		
C.	Mailing Parcels		×		
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				X
f.	Buying money orders				V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			×	
h.	Sending Express Mail				
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠ NO		
a.	Resetting/using postage meter	YES	🛛 ио		
No	npostal Services		77		
a.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	⊠ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	₩ мо		
e.	Other	YES	M NO		
	If yes, please explain:				
	Does Office during hosting to the day of the second of the	aule au -l	ina e-fe-	n o m o = = 1 = -	and of
Do	you pass another Post Office during business hours while traveling to or from w	ork, or snopp	NO	personal ne	eeds?
	If yes, please explain:		7		
	N. P. C. S. B. P. C. S. C. P. C. S. C. S. C. S. C. S.				

2.

Docut 1373330 Page 22 nml

	Better	Just as Good	X	No Opinion	Worse
If yes,	please explain:				
or wh	ich of the following des?	o you leave your communi	ty? (Check all that app	ly.) Where do you	go to obtain these
Ø	Shopping	Newland			
X	Personal needs	Newland			
×	Banking	Bunner Elk		Page 1	
	Employement				
	Social needs				
	99 800				
Do yo		businesses in the commun	nity?		
	Yes No		fice is discontinued?	PO. Box	107
If yes	w <u></u>	to use them if the Post Off	ice is discontinued:	200	\\\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\
	Yes No			06,100	
	John	Hanser	7	ko	
s:		Hawk Ro	1 - mi	meapoli	1 NC
		733-972			



Docket 1373330 -28652 Page Nbr 22a2

02/16/2011

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the MINNEAPOLIS Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to the letters received:

You expressed a concern about the loss of the Communities' identity.

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Dochet 1373330, 28652 Page Nbr 2262

02/16/2011

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Docket 1373336. 28652 Page Nov 22C2

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Docket 1373330. 28652 Page Nbr: 22 d 2

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Docuet 137330-28652 Page Nbr 22e2

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Docket 1373330-28652 Page 22f2

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Docket 1373330. 28652 Page 22h2

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Docket 1373330 - 28652 Page 22 K2

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Docket 1373330.28652 Page 2212

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Docket 1373330.28652 Page 22m2

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Docket 1373330.28652 Page 22P2

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Docket 137330-28652 Page 2292

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Docket 1373330 Page 2252

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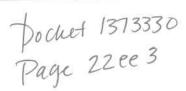
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Dochet 1373330 Page 22hh3

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Docket 1373330 Page 22112

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Docut 1373330 Page 22 pp 3

03/01/2011

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Docut 1373330 Page 22hhh 2

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Thank you for returning your questionnaire concerning the proposed discontinuance of the MINNEAPOLIS Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letters:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Minneapolis Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences.

You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

If it is determined that a discontinuance of the MINNEAPOLIS Post Office should be pursued, a formal proposal will be posted in the MINNEAPOLIS Post Office at a later date. If you have additional questions or comments, please feel free to contact Dawn Lambert at (336) 668-1289.

Sincerely,



Dochet 1373336 Page 22 iii 2

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Docket 1373330 Page 221115

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Docket 1373330 Page 22 mmm2

03/02/2011

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